Upgrade Guide

Upgrading to EventLogCentral v3.5

EventLogCentral
Powered by EventTracker

Upgrade Guide

EventLogCentral
Powered by EventTracker

Abstract

The purpose of this document is to help users upgrade from ELC v3.0.x, v3.1.x, 3.2.x, 3.3.x, 3.4.x to v3.5, and to verify the expected functionality and performance of all its components. If you encounter any problems during the upgrade process, please contact Support to get quick and thorough instructions.

Table of Contents

Who should use this Guide?

Users who wish to upgrade from ELC v3.0.x, v3.1.x, 3.2.x, 3.3.x, 3.4.x to v3.5

Prism strongly recommends that you read the entire document thoroughly before you begin the upgrade process.

Important: If you wish to upgrade from versions v2.0 and below, please contact us at support@prismmicrosys.com for complete and thorough instructions.

Note: This upgrade does not require new license keys. License you had purchased for v3.x holds good for this upgrade.

Caution: Installing EventTracker and ELC on two different computers feature has been discarded since v3.4 b53. Prism advises to install ELC v3.5 on EventTracker server.

EventLogCentral

Powered by EventTracker

What is new in EventLogCentral v3.5

Enhancements

1   Enterprise Activity Dashboard
2   Alerts Dashboard
3   Change Policy Dashboard
4   Configuration Assessment Dashboard

EventLogCentral
Powered by EventTracker

Issues resolved

1   Log search issue when non-admin user searches data specific to a system/group.
2   Log search refine issue with domain having "(" (round bracket char) in it.

Prerequisites

Follow this checklist, and make sure that all the components are in place.

1   Upgrade EventTracker to v6.4 before upgrading ELC to v3.5.
2   Close ELC before upgrade.

EventLogCentral
Powered by EventTracker

Planning

This section gives you a rough estimation of time required for upgrading as well as monitoring the successful upgrade to EventLogCentral v3.5. It might take 30 – 60 minutes for you to read this document and to complete the upgrade process gracefully. You will also require spending a few minutes the following day after the upgrade, to verify all your Scheduled Reports are being generated.

EventLogCentral
Powered by EventTracker

Upgrade Process

Note: If you intend to switch from Active Directory authentication to Local Account authentication, then provide the same user name, as that exists in the Active Directory. For example, had you used **ETAdmin** for Active Directory authentication then use the same user name for Local Account authentication, provided local user account (**ETAdmin**) should pre-exist in the target computer.

While upgrading, InstallShield[R] Wizard displays a message box.
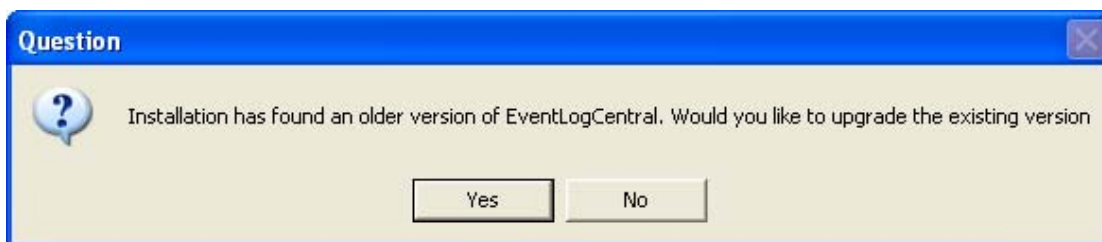
Figure1 **Question**

Click "**Yes**" to upgrade. InstallShield[R] Wizard proceeds further with the upgrade process.