

How to – Configure Box to forward logs to EventTracker

EventTracker v9.x and above

Abstract

This guide helps you in configuring JIRA Service Desk with EventTracker to receive JIRA Service Desk events. In this guide, you will find the detailed procedures required for monitoring JIRA Service Desk 7.x.

Audience

Administrators who are assigned the task to monitor and manage JIRA Service Desk events using EventTracker.

The information contained in this document represents the current view of Netsurion on the issues discussed as of the date of publication. Because Netsurion must respond to changing market conditions, it should not be interpreted to be a commitment on the part of Netsurion, and Netsurion cannot guarantee the accuracy of any information presented after the date of publication.

This document is for informational purposes only. Netsurion MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AS TO THE INFORMATION IN THIS DOCUMENT.

Complying with all applicable copyright laws is the responsibility of the user. Without limiting the rights under copyright, this paper may be freely distributed without permission from Netsurion, if its content is unaltered, nothing is added to the content and credit to Netsurion is provided.

Netsurion may have patents, patent applications, trademarks, copyrights, or other intellectual property rights covering subject matter in this document. Except as expressly provided in any written license agreement from Netsurion, the furnishing of this document does not give you any license to these patents, trademarks, copyrights, or other intellectual property.

The example companies, organizations, products, people and events depicted herein are fictitious. No association with any real company, organization, product, person or event is intended or should be inferred.

© 2019 Netsurion. All rights reserved. The names of actual companies and products mentioned herein may be the trademarks of their respective owners.

Table of Contents

1. Overview.....	3
2. Prerequisites.....	3
3. Configuring Box to forward logs to EventTracker	3
3.1 Collecting API key	3
3.2 Forwarding logs to EventTracker	6

1. Overview

Box is a cloud computing business which provides file sharing, collaborating, and other tools for working with files that are uploaded to its servers. Users can determine how their content can be shared with other users. EventTracker KP for Box helps you monitor activities such as file/folder operations, policy violations, administrator role changes, login failures etc.

2. Prerequisites

- EventTracker v9.x or above should be installed.
- PowerShell v5 should be installed.
- Administrator privileges on BOX

3. Configuring Box to forward logs to EventTracker

3.1 Collecting API key

1. Please login to your [Box web console](#) with admin privileges.
2. Open Apps and create a new application.

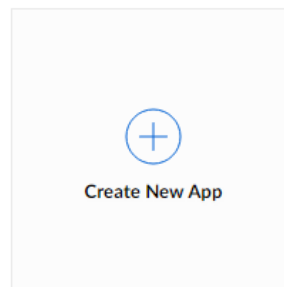


Figure 1

Open Apps and create a new application.

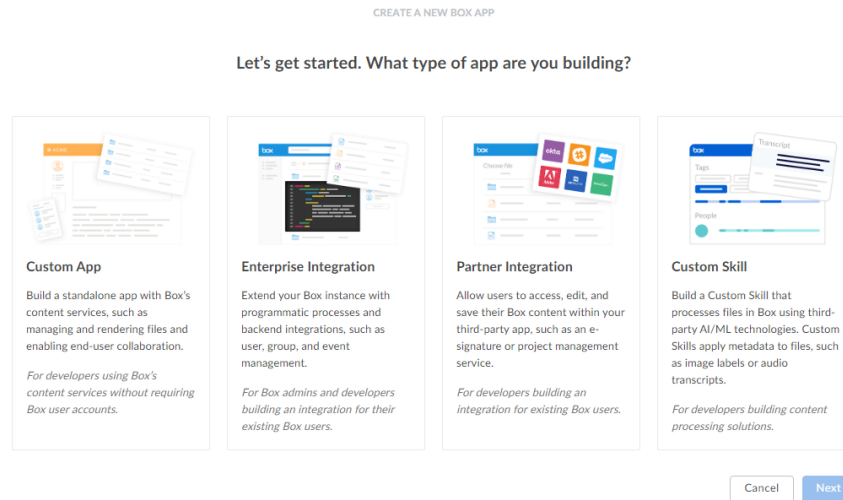


Figure 2

3. Select Custom App.

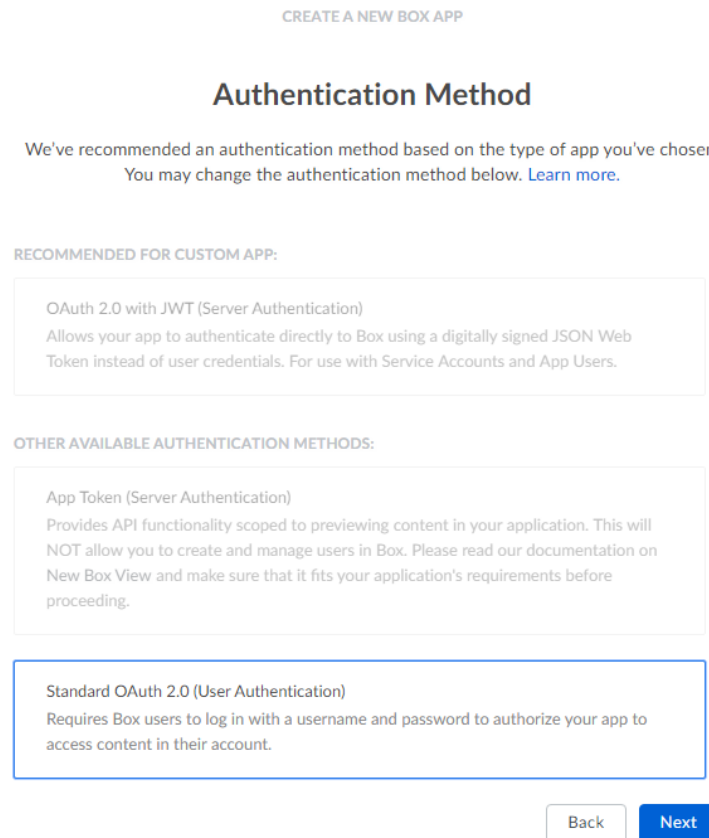


Figure 3

4. Select Standard OAuth and click Next.
5. Give the Application a name and click Create App.

CREATE A NEW BOX APP

What would you like to name your app?

Don't worry—you can change this later.

By clicking 'Create App', you agree to the terms of the [Box Developer Agreement](#) and the [Box Privacy Policy](#).

Figure 4

6. Click view application and copy the **Client ID** and **Client Secret**.

OAuth 2.0 Credentials
Credentials for using OAuth 2.0 as your Authentication type.

Client ID
 [COPY](#)

Client Secret
 [COPY](#)

Figure 5

7. Set the Re-direct URL in the application to : <https://localhost>.

OAuth 2.0 Redirect URI
The redirect URI is the URL within your application that will receive OAuth 2.0 credentials.

Redirect URI

Figure 6

3.2 Forwarding logs to EventTracker

1. Contact the EventTracker Support team and get the “Box Integrator” executable file.
2. Launch the integrator.

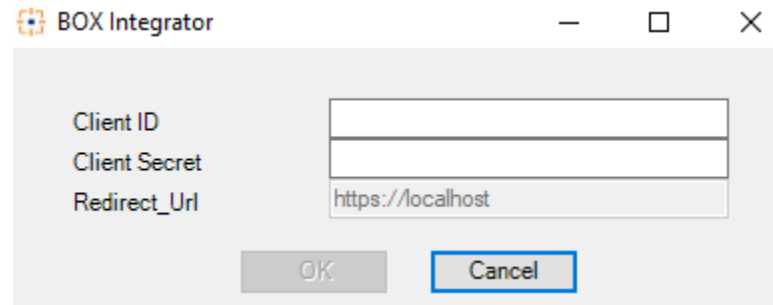


Figure 7

3. Enter the **Client ID and Client Secret** from the above and click **OK**.
4. A browser window will be launched as shown below for the authorization of the app.

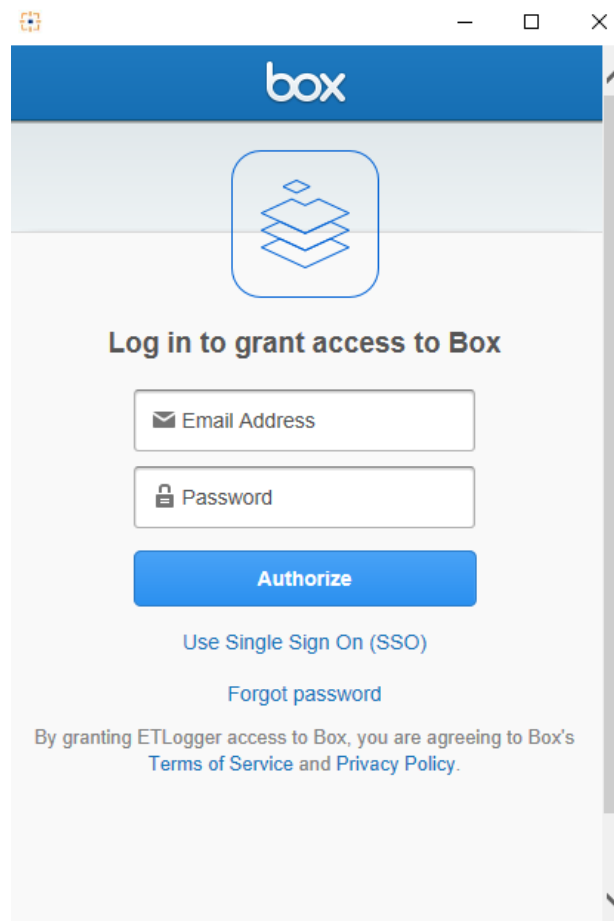


Figure 8

5. Login using the Admin credentials.

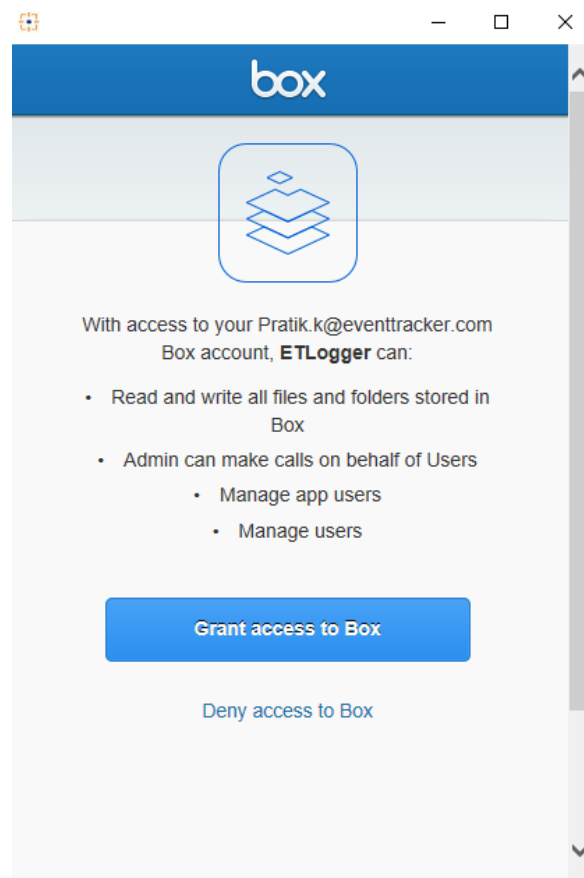


Figure 9

6. Click on **Grant Access to Box** and close the window.
7. If the integrate was successful, integration successful message indicating the competition on the integrator.
8. In case encounter any problem with the browser window close the window and you will have a below form populated.

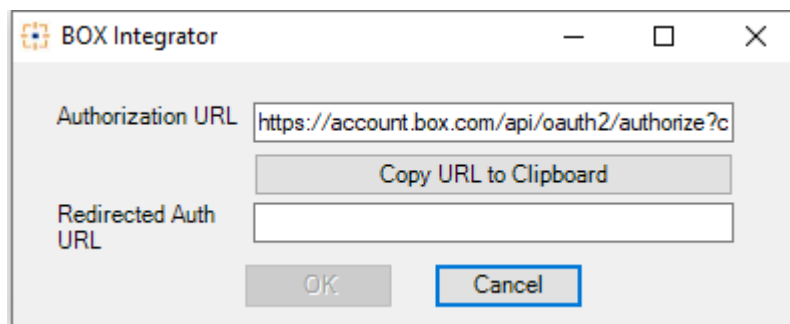


Figure 10

9. Click the **Copy URL to Clipboard** to copy the URL and paste in the browser.

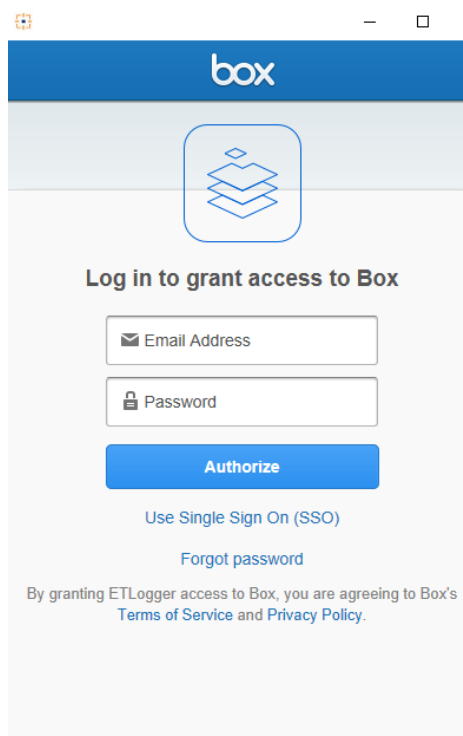


Figure 11

10. Login using the Admin credentials.

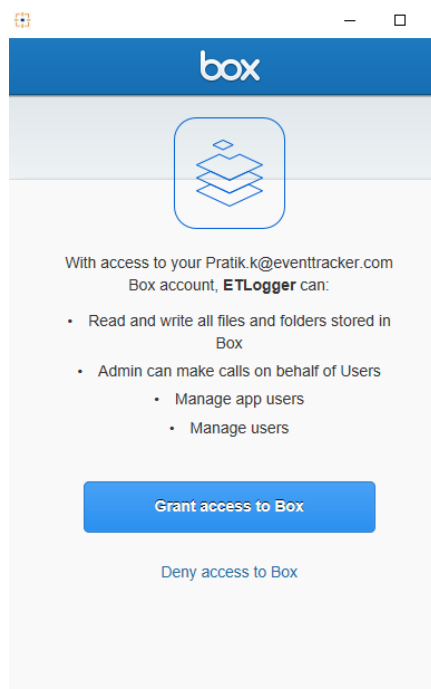


Figure 12

11. This will give you a code in the URL as shown below.

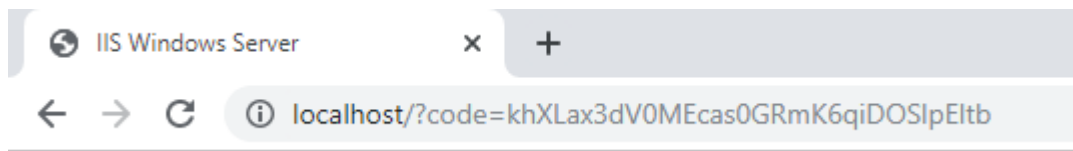


Figure 13

12. Copy the URL and paste in the **Redirected Auth URL** in the integrator.

13. You'll receive a integration successful message indicating the completion on the integration.