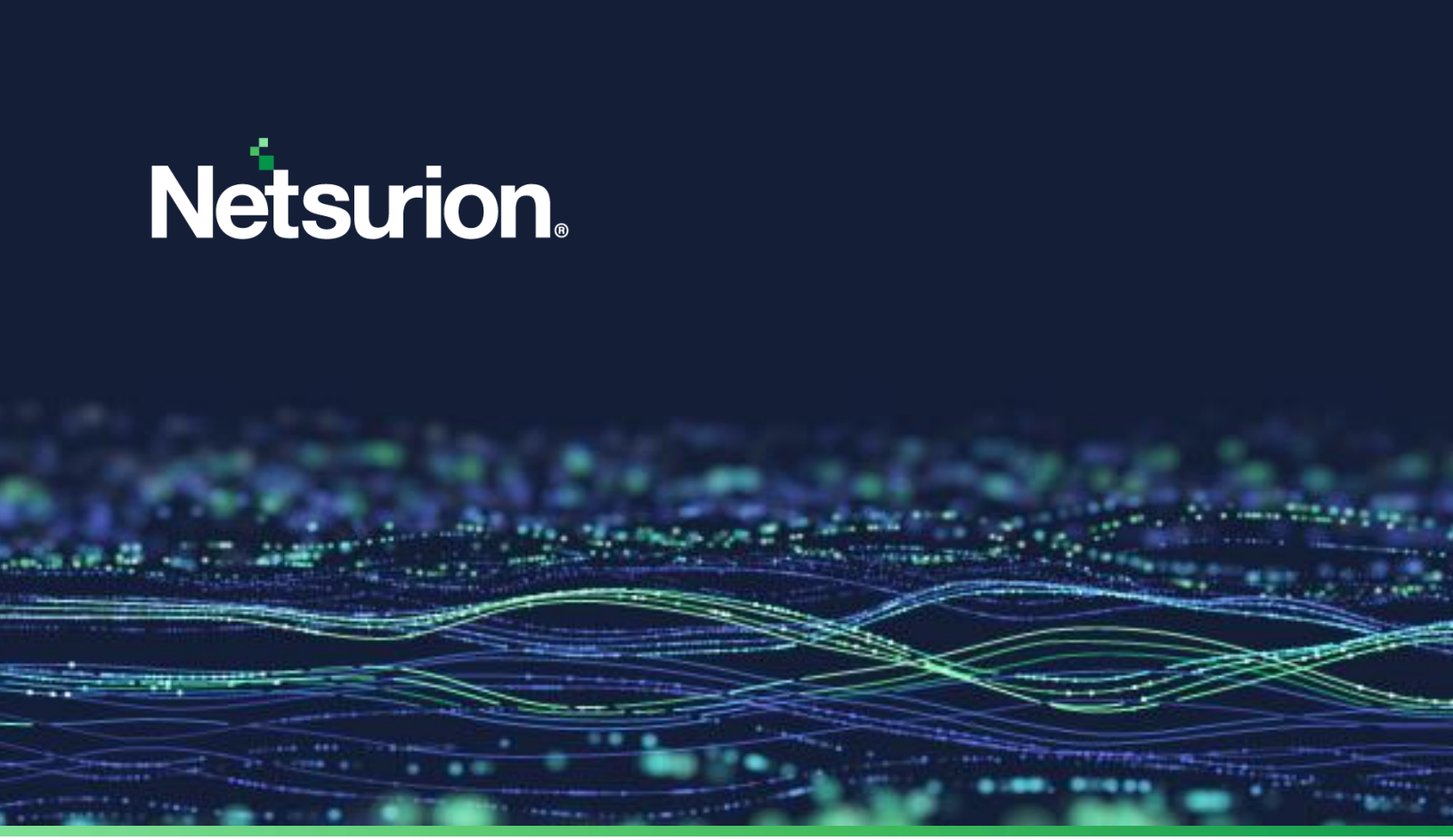


Integration Guide

Integrate Webroot SecureAnywhere with Netsurion Open XDR

Publication Date

June 20, 2023

Abstract

This guide provides instructions to configure and integrate Webroot SecureAnywhere with Netsurion Open XDR to retrieve its logs via API integration and forward them to Netsurion Open XDR.

Note:

The screen/ figure references are only for illustration purpose and may not match the installed product UI.

Scope

The configuration details in this guide are consistent with Webroot SecureAnywhere and Netsurion Open XDR 9.3 or later.

Audience

This guide is for the administrators responsible for configuring and monitoring Webroot SecureAnywhere in Netsurion Open XDR.

Table of Contents

1 Overview

Webroot SecureAnywhere Business Endpoint Protection provides a multi-vector advantage over other solutions, covering threats from email, web browsing, file attachments, hyperlinks, display ads, social media apps, and connected devices like USB drives.

Netsurion Open XDR manages logs retrieved from Webroot SecureAnywhere. The alerts, reports, dashboards, and saved searches in Netsurion Open XDR are enhanced by capturing important and critical activities in Webroot Business Endpoint Protection and DNS Protection.

2 Prerequisites

- Webroot SecureAnywhere Business Endpoint Protection/DNS Protection must be installed.
- PowerShell version 5.0 and above must be installed.
- The Data Source Integration package.

Note

To get the **Data Source Integration** package, contact your Netsurion Account Manager

- Existing legacy version of the Webroot integrator must be uninstalled.

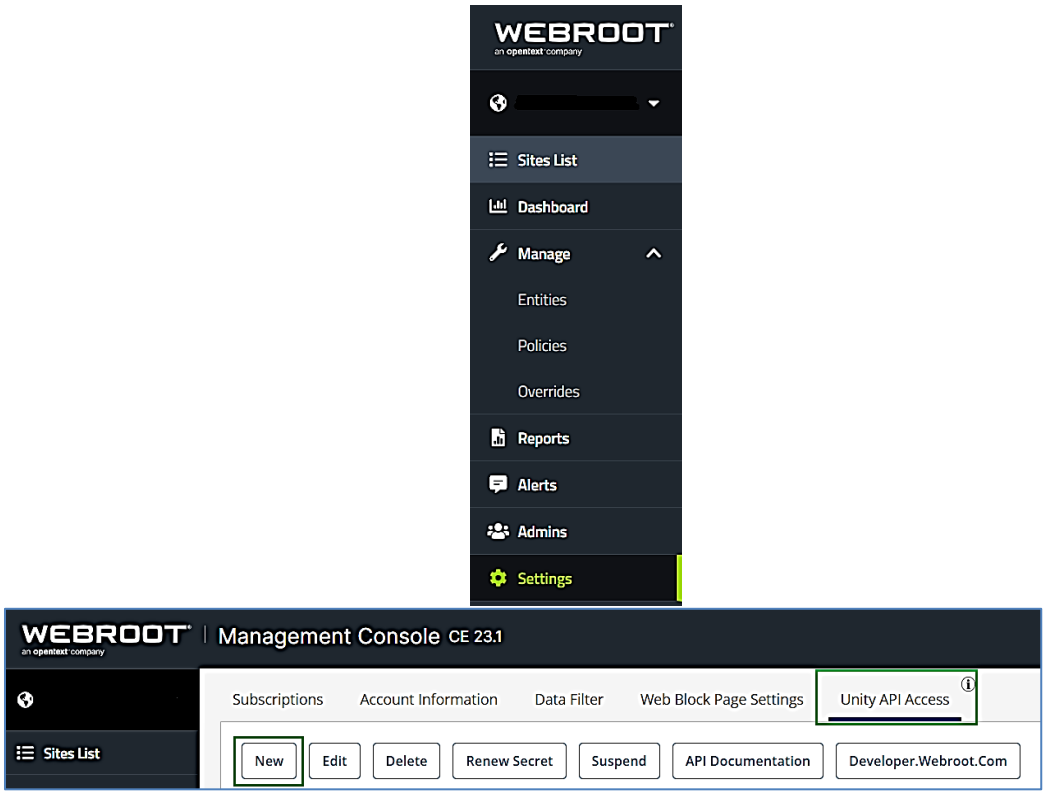
Note

Refer to the How to Uninstall guide to uninstall the Webroot Integrator.

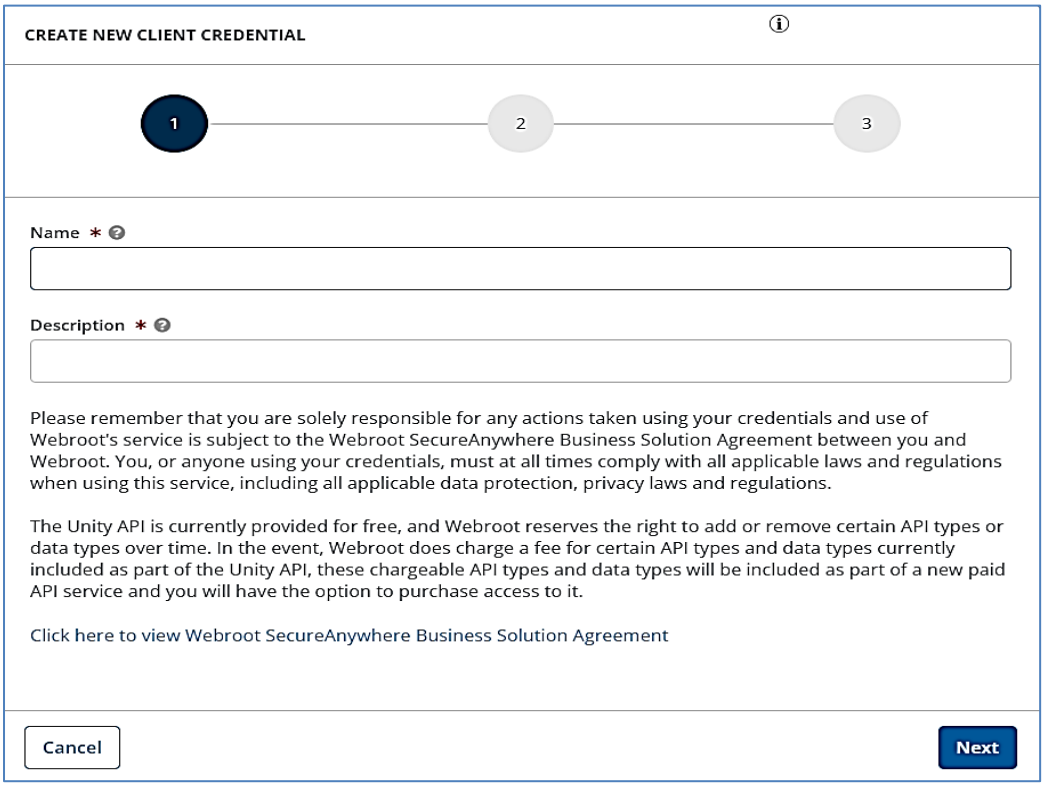
3 Integrating Webroot SecureAnywhere with Netsurion Open XDR

1. To configure the Webroot application, it is required to obtain the following field details.
   - Admin Username
   - Admin Password
   - Client Secret
   - Client ID
   - Parent Keycode
2. To obtain the API details, log in to Webroot using the administrator account.

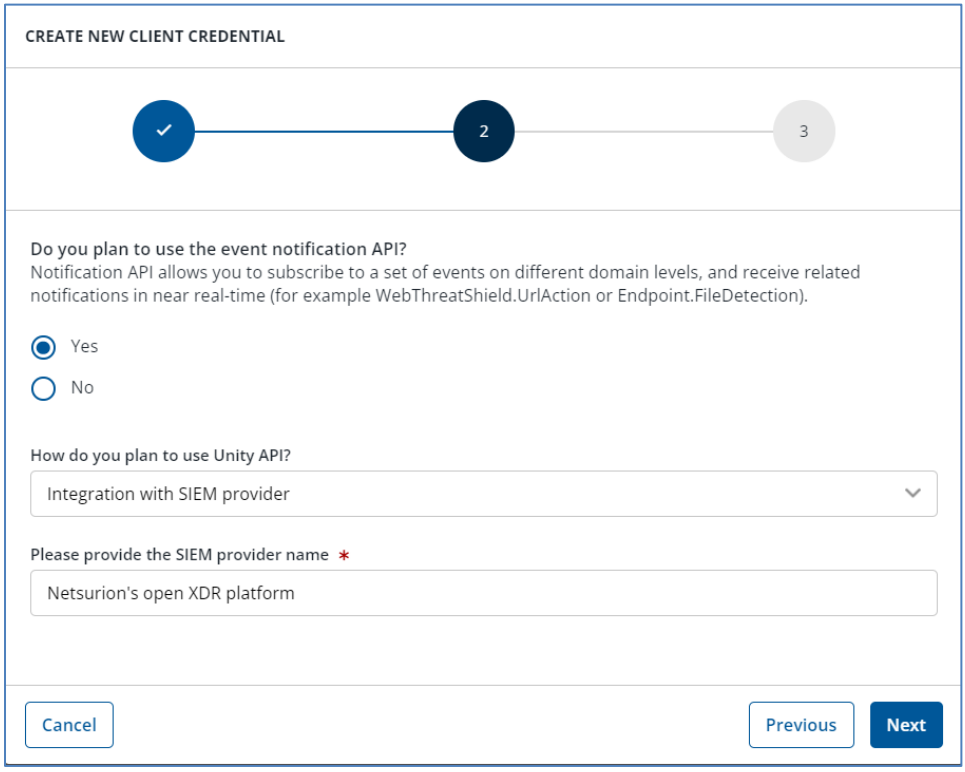
3. Go to the **Settings** tab and click **NEW** to create the API key.



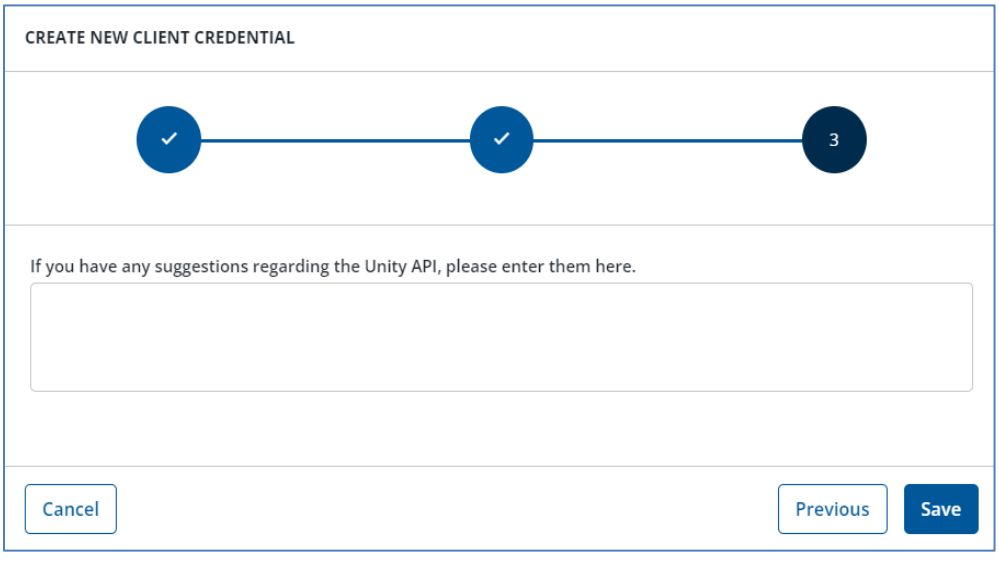
4. In the Create New interface, provide the API Name and Description, and then click **Next**.



5. In the subsequent window, select the **Integration with SIEM provider** option from the drop-down list and click **Next**.



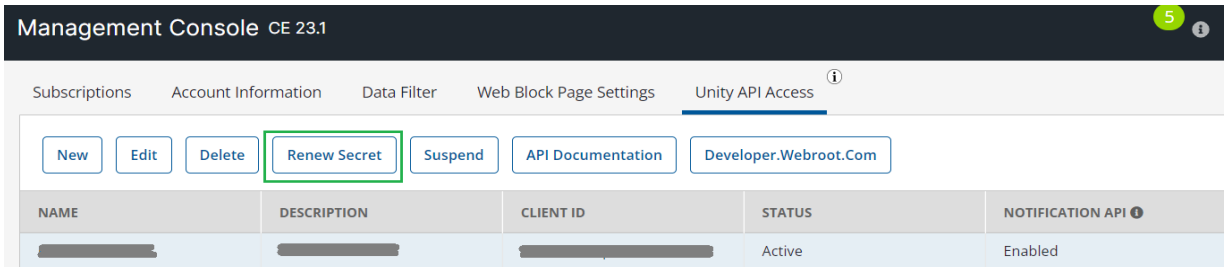
6. After providing the necessary information, click **Save** to save the API details.



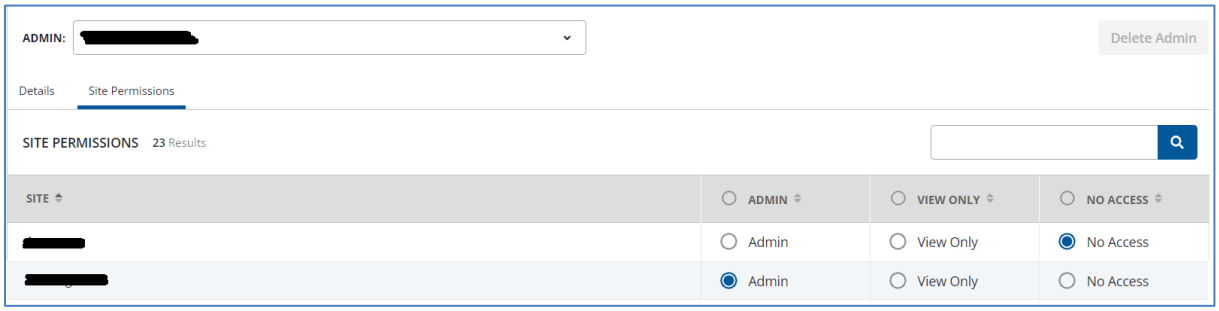
Note:

Make a note of the Client Secret as it will only be visible only for the first time and will not be continued in the console.

7. To renew the Client Secret, select the appropriate API site (If multiple APIs created) and click **Renew Secret** to get new client secret.

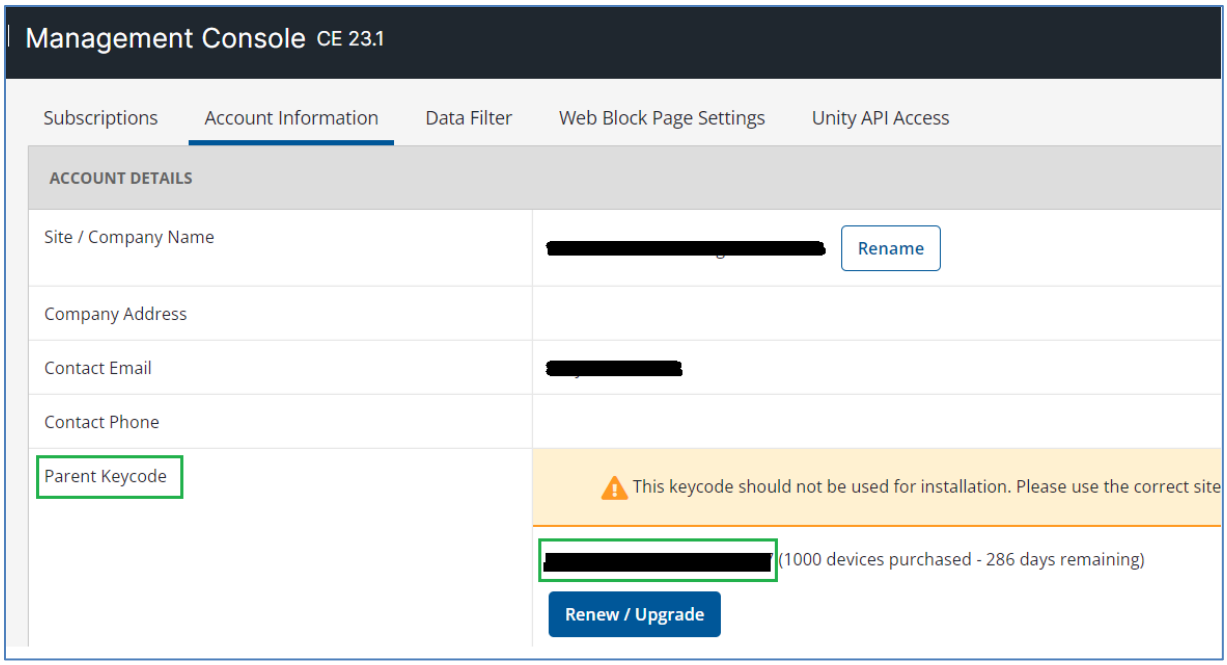


8. In the Webroot console, go to **admin** to give **admin** permission for the required sites to monitor as displayed below.

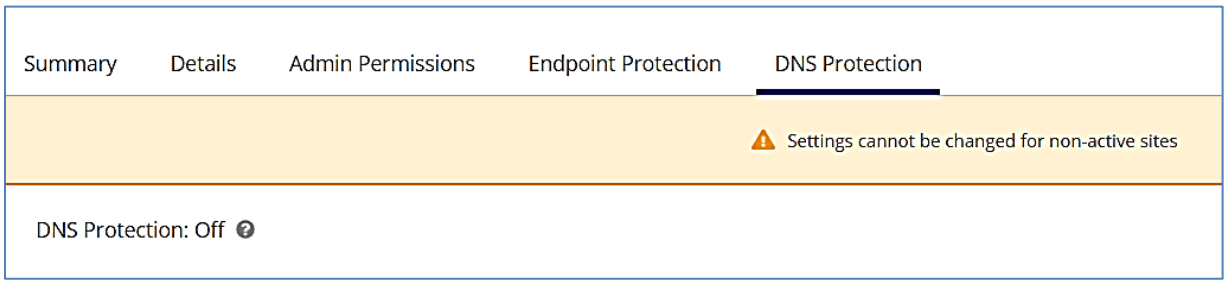


The GSM code data will be available in Admin tab.

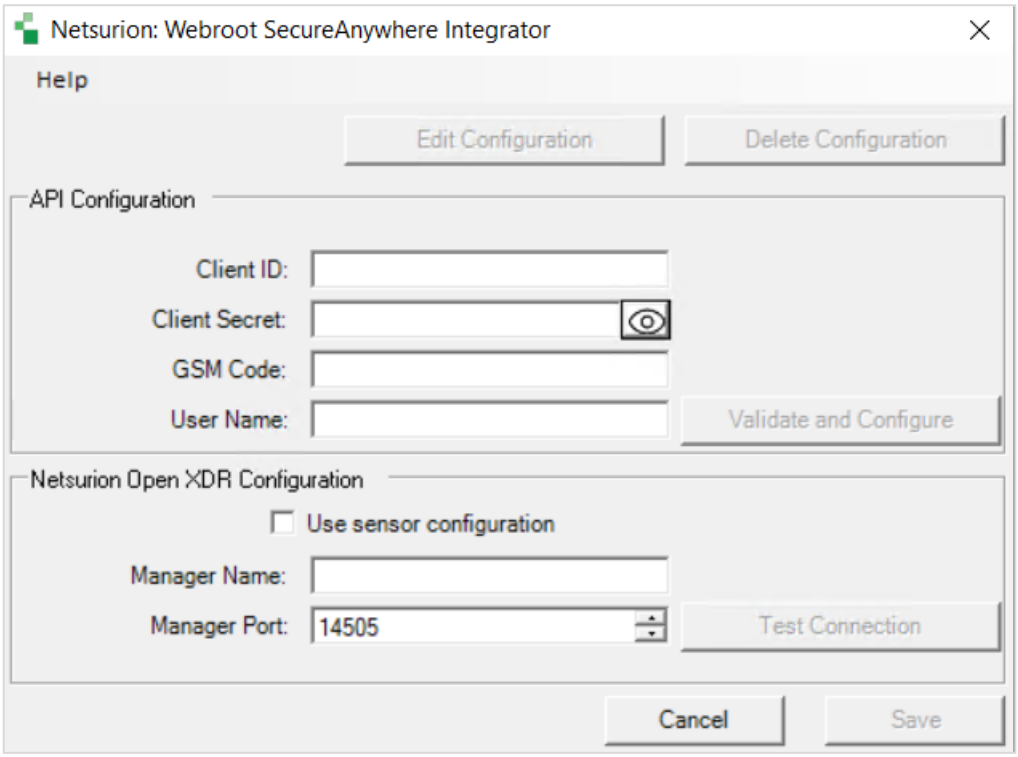
9. To know the GSM code, go to the **admin** tab and select **Account information** sub-tab to find the GSM code which will be available as Parent Keycode as highlighted in the following image.



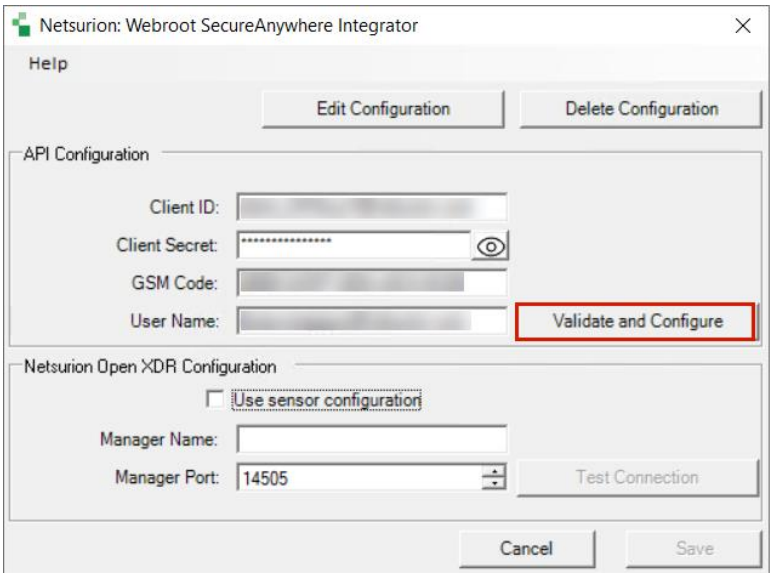
10. If you have configured DNS Protection, then make sure that the site you require to monitor has the SecureAnywhere DNS Protection value as **ON**.



11. After completing the API and site permission configurations, run the integrator package **Integrator_Webroot.exe**.

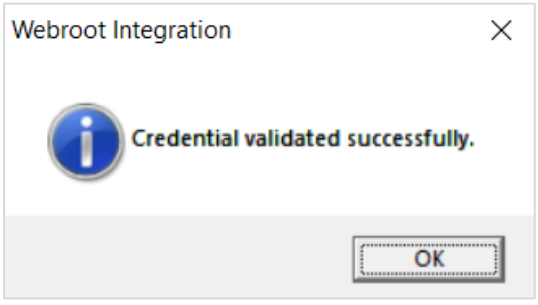


12. In the Webroot SecureAnywhere Integrator window > API Configuration section, enter the details for **Client ID**, **Client Secret**, and **GSM code**, and then click **Validate and Configure** to validate and configure the credentials.



13. Windows PowerShell credential is required to validate the APIs. Provide the Webroot admin credentials and click **OK** to validate.

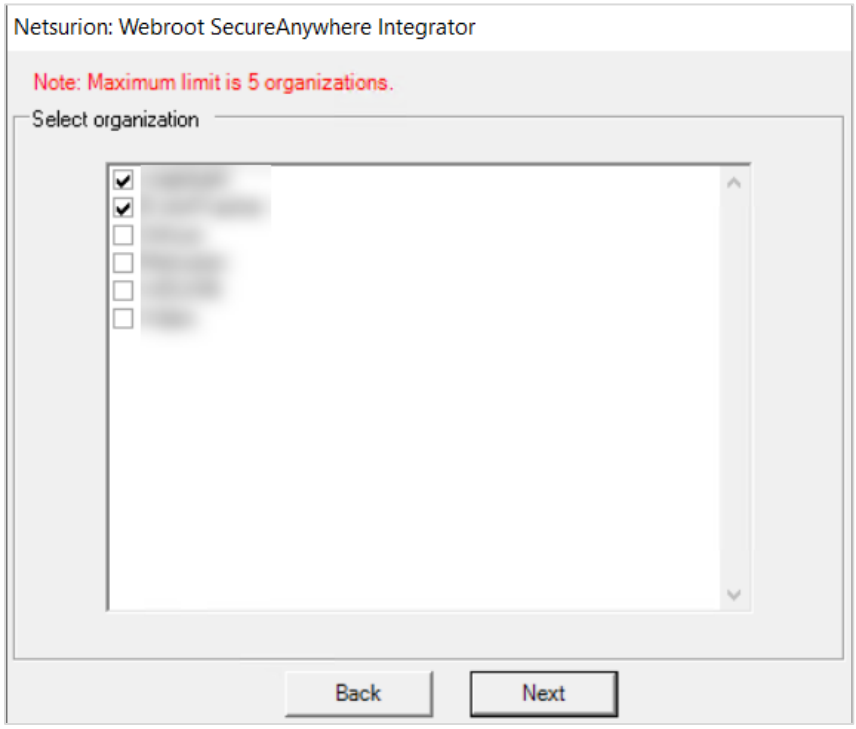
If the configuration is validated successfully, an Information window pops-up stating ***Credential validated successfully***.



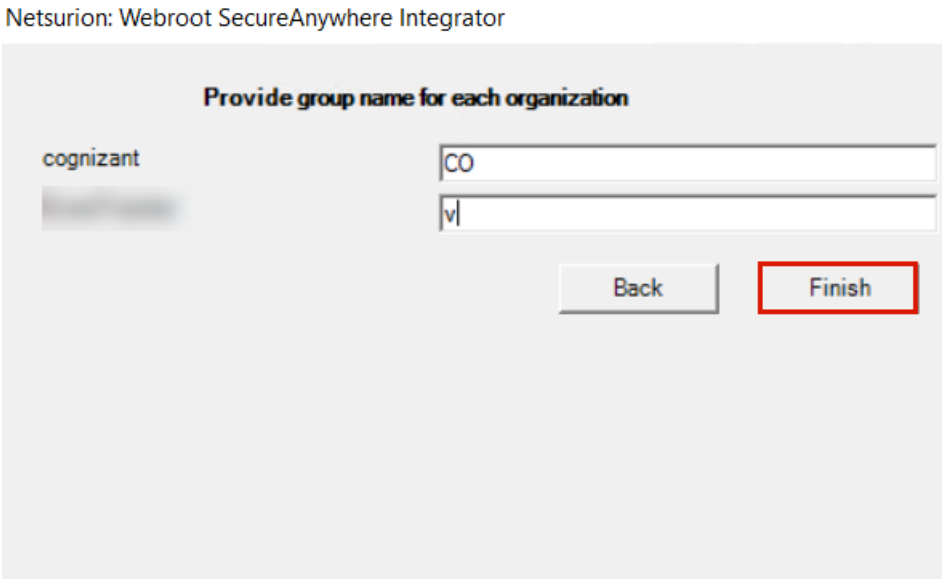
14. In the subsequent window, select the required organizations to monitor and click **Next**.

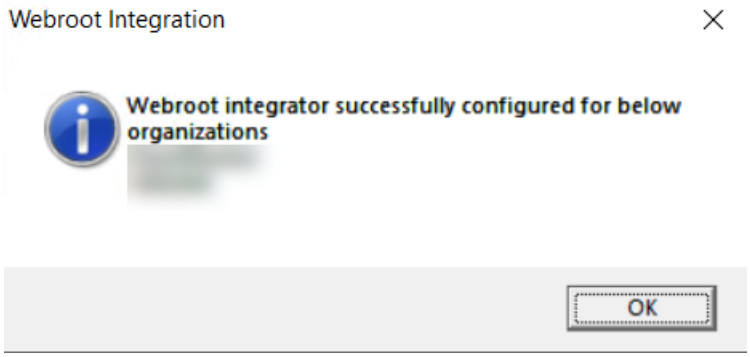
Note:

It may take few seconds to get the below window as validation may take time.



15. Then, enter the Group details for each selected site and click **Finish** to complete the site configuration.

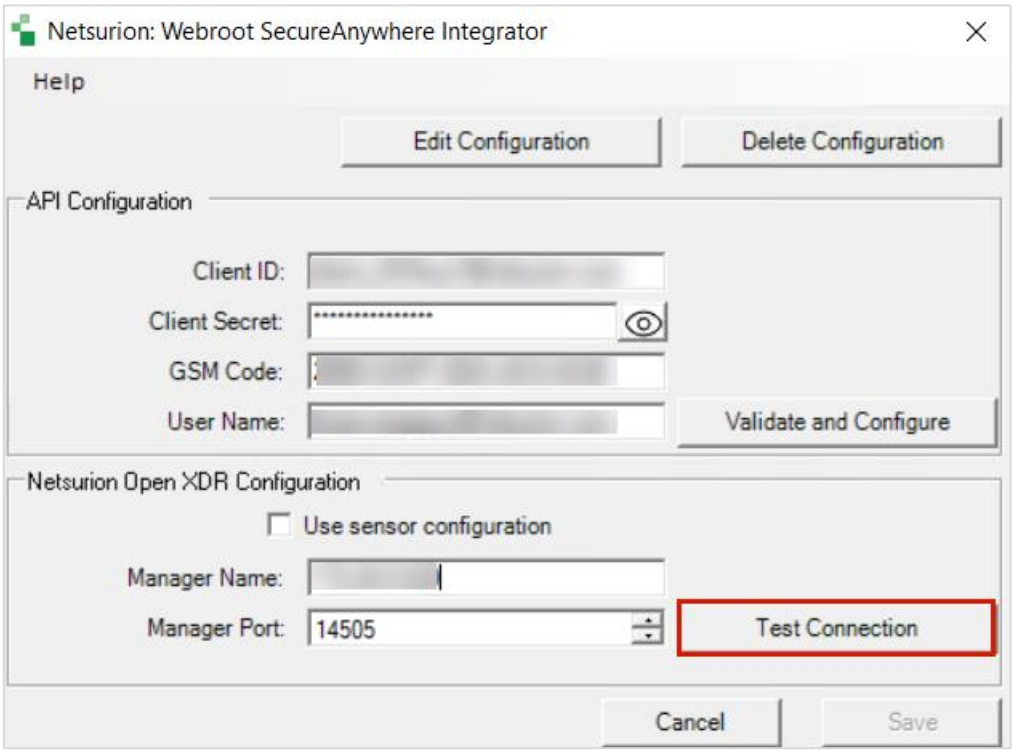




16. In the **Netsurion: Weboot SecureAnywhere Integrator** > **Netsurion Open XDR Configuration** section, either provide the Manager details to send the logs to a specific Netsurion Open XDR manager or use the sensor configuration.

    To provide the Manager details:

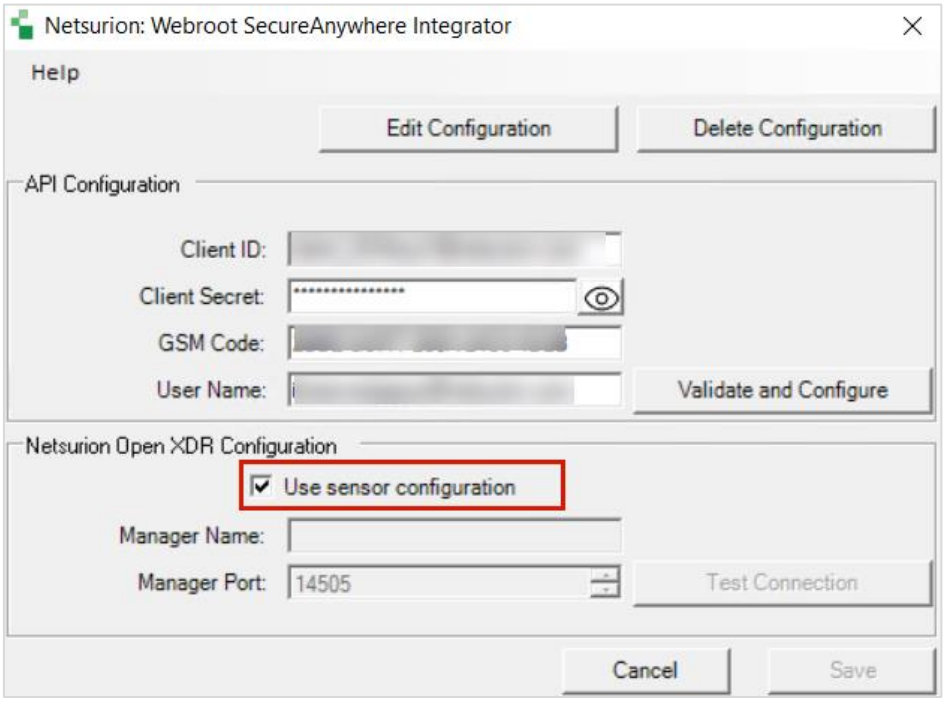
    - Specify the **Manager Name** and **Manager Port** and click **Test Connection** to validate the details.



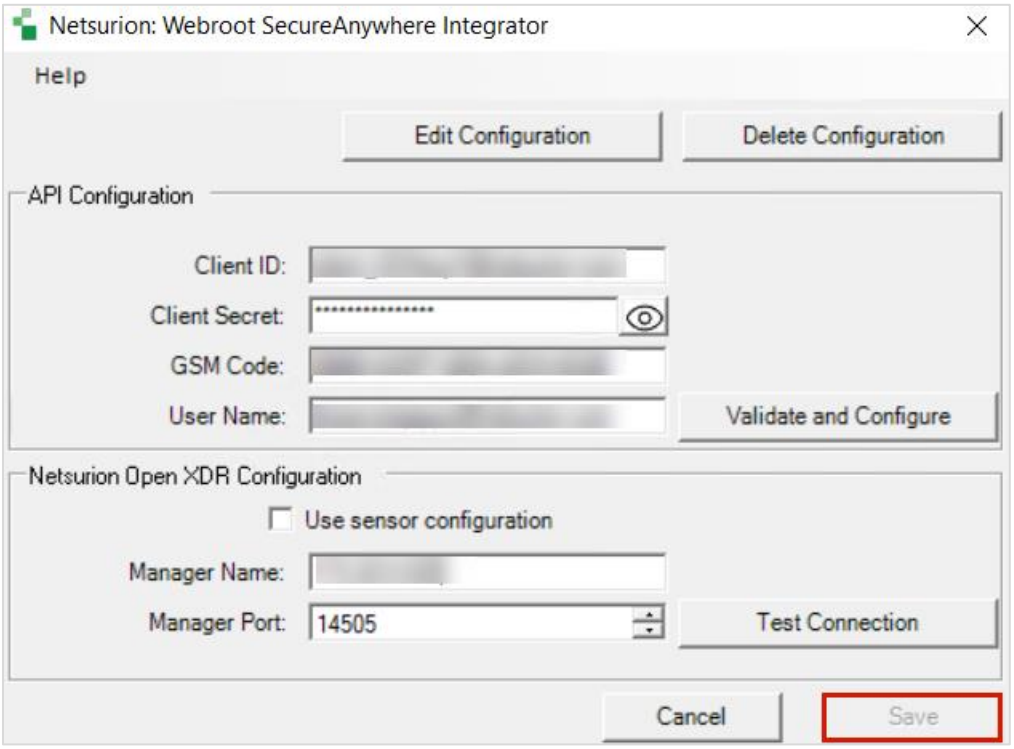
If the connection is validated successfully, an Information window pops-up stating ***Integrator is connected with the Netsurion Open XDR manager successfully***.

To use the Sensor configuration:

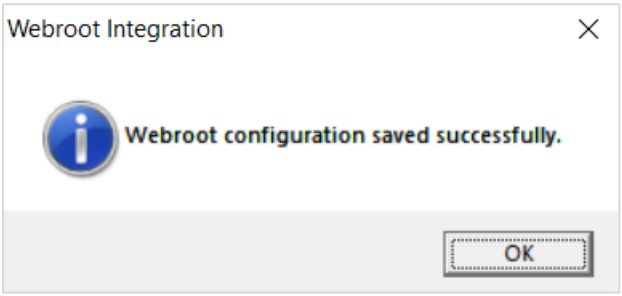
- Select the **Use sensor configuration** check box if you want to use the sensor configuration where the Netsurion Open XDR sensor is already installed in the system.



17. After providing the required details, click **Save** to save the configuration.



The integrator validates the details, retrieves the organization's information, and saves the configuration, resulting in the successful integration of Webroot SecureAnywhere with Netsurion Open XDR.



4 Data Source Integration (DSI) in Netsurion Open XDR

After the logs are received by Netsurion Open XDR, configure the DSIs in Netsurion Open XDR.

The Data Source Integrations package contains the following files for Webroot SecureAnywhere.

- Categories_Webroot SecureAnywhere.iscat
- Alerts_Webroot SecureAnywhere.isalt
- Reports_Webroot SecureAnywhere.etcrx
- KO_Webroot SecureAnywhere.etko
- Dashboards_Webroot SecureAnywhere.etwd

Note

Refer the How To Configure DSI guide for the procedures to configure the above DSIs in Netsurion Open XDR.

Data Source Integrations Details

4.1 Alerts

Name	Description
Webroot SA: Threat detection	Generated whenever the threat is detected on endpoint.
Webroot SA: Command executed	Generated whenever the command has been executed on endpoint.

4.2 Reports

Name	Description
Webroot SA - Malware detection	Provides the details about any malware or threats that are detected by Webroot.
Webroot SA - DNS blocked traffic requests	Provides the details of the contents that are being accessed by users who are blacklisted or blocked by Webroot.
Webroot SA - DNS allowed traffic requests	Provides the details of the contents that are being accessed by users who are whitelisted or allowed by Webroot.
Webroot SA - DNS traffic summary	Provides the details about DNS traffic summary of all endpoints monitored by Webroot.

Name	Description
Webroot SA - Commands executed	Provides the details about commands which are executed by user on endpoint.

4.3 Dashboards

Name	Description
Webroot SA - Threat detected by hostname	Displays the data about threats detected by hostname.
Webroot SA - Threat detected by signature	Displays the data about threats detected by signature.
Webroot SA - Blocked DNS request by sitename	Displays the data about blocked DNS requests by site name.
Webroot SA - Web requests blocked by country	Displays the location of web request blocked by Webroot.
Webroot SA - Malware group by username	Displays the data of malware by username.

4.4 Saved Searches

Name	Description
Webroot SA - Malware Detection	Provides the details about any malware or threats that are detected by Webroot.
Webroot SA - DNS blocked traffic requests	Provides the details of the contents that are being accessed by users who are blacklisted or blocked by Webroot.
Webroot SA - DNS allowed traffic requests	Provides the details of the contents that are being accessed by users who are whitelisted or allowed by Webroot.
Webroot SA - DNS Traffic Summary	Provides the details about DNS traffic summary of all endpoints monitored by Webroot.
Webroot SA - Commands Executed	Provides the details about commands which are executed by user on endpoint.

About Netsurion

Netsurion® delivers an adaptive managed security solution that integrates our Open XDR platform with your existing security investments and technology stack, easily scaling to fit your business needs. Netsurion's 24x7 SOC operates as your trusted cybersecurity partner, working closely with your IT team to strengthen your cybersecurity posture. Our solution delivers managed threat protection so you can confidently focus on your core business.

Headquartered in Ft. Lauderdale, FL with a global team of security analysts and engineers, Netsurion is a leader in Managed Detection & Response (MXDR). Learn more at www.netsurion.com.

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