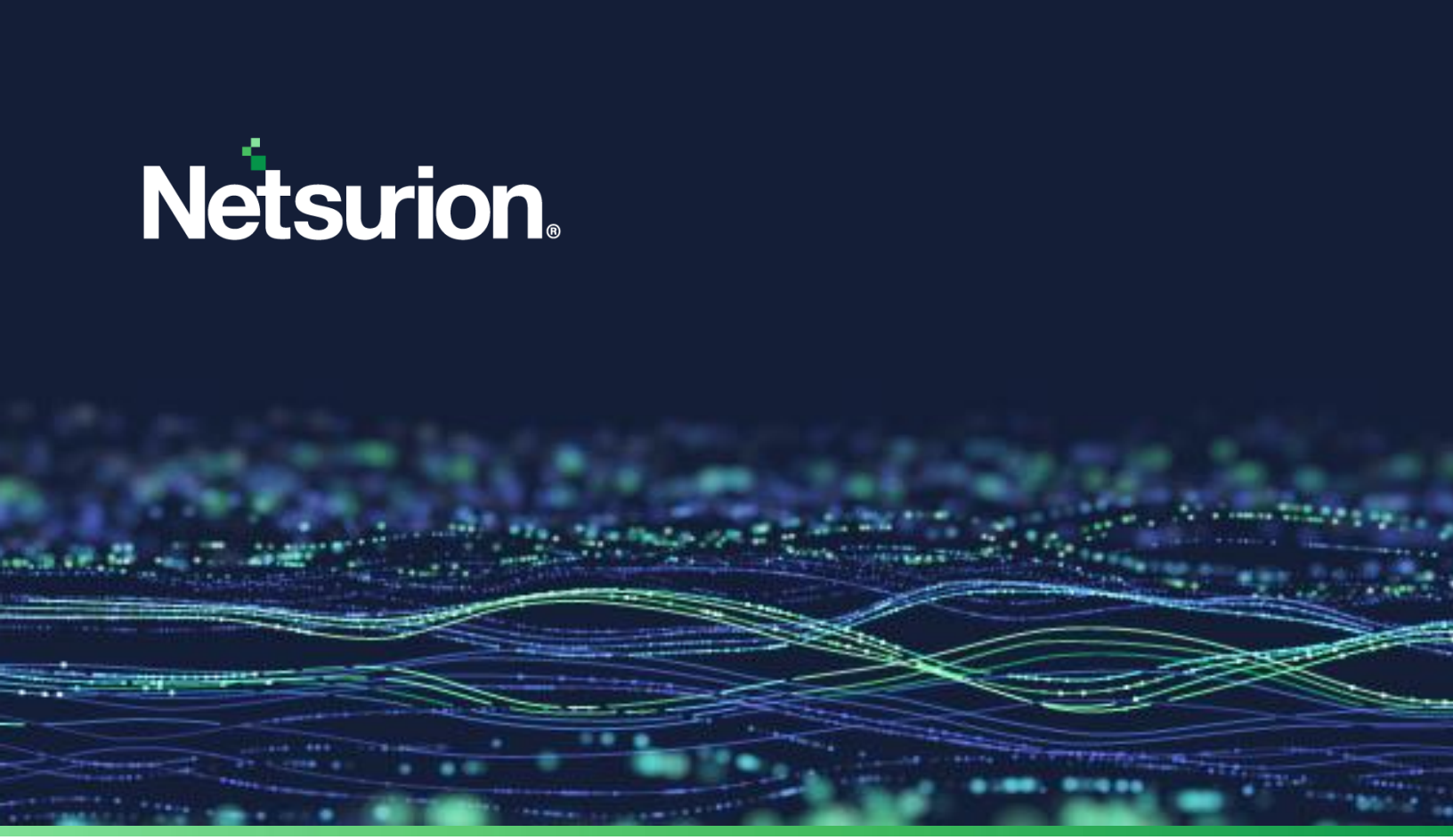

How To Guide

Uninstall Webroot SecureAnywhere Integrator

Publication Date:

June 20, 2023

Abstract

This guide provides instructions to uninstall the legacy Webroot SecureAnywhere integrator from Netsurion Open XDR platform.

Note:

The screen/ figure references are only for illustration purpose and may not match the installed product UI.

Scope

The configuration details in this guide are consistent with Webroot SecureAnywhere and Netsurion Open XDR 9.3 or later.

Audience

This guide is for the administrators responsible for uninstalling the Webroot SecureAnywhere integrator and its logs from Netsurion Open XDR.

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1 Overview

Webroot SecureAnywhere Business Endpoint Protection provides a multi-vector advantage over other solutions, covering threats from email, web browsing, file attachments, hyperlinks, display ads, social media apps, and connected devices like USB drives.

Netsurion Open XDR manages logs retrieved from Webroot SecureAnywhere. The alerts, reports, dashboards, and saved searches in Netsurion Open XDR are enhanced by capturing important and critical activities in Webroot Business Endpoint Protection and DNS Protection.

2 Prerequisite

- Legacy version of the Webroot SecureAnywhere integrator is installed and configured.

3 Uninstalling the Integration of Legacy Webroot SecureAnywhere

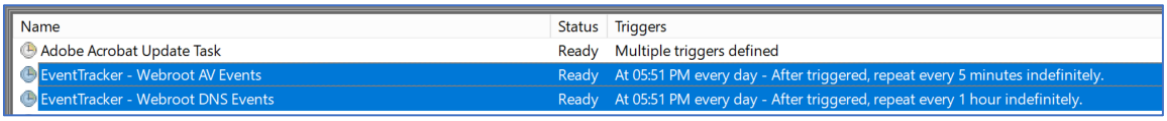
3.1 Uninstalling the Legacy Webroot SecureAnywhere Integrator

Perform the below steps to delete the legacy Webroot SecureAnywhere Integrator from Netsurion Open XDR.

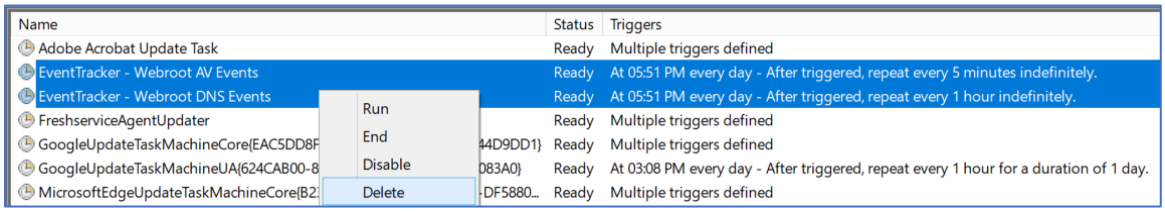
1. In the Task Scheduler, delete the tasks named **EventTracker - Webroot AV Events** and **EventTracker - Webroot DNS Events** where the legacy Integrator was running.

   i. Go to **Start** and open **Task Scheduler**.

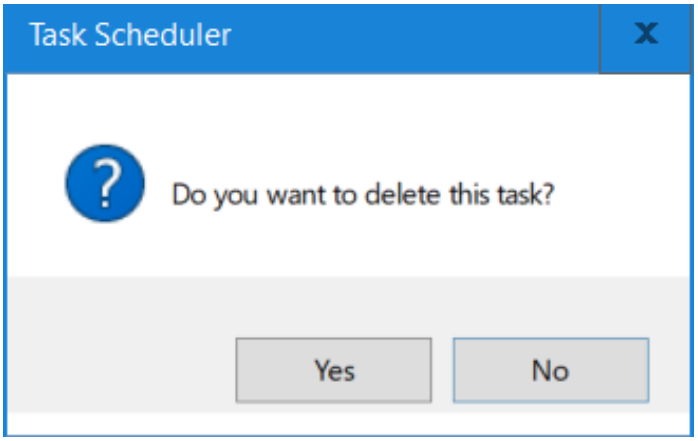
   The following sample image displays the Webroot scheduler created with legacy Integration.



   ii. Right-click the **EventTracker - Webroot AV Events** and **EventTracker - Webroot DNS Events** tasks and click **Delete**.



   iii. Click **Yes** to confirm the deletion of the **EventTracker - Webroot AV Events** and **EventTracker - Webroot DNS Events** tasks.



The **EventTracker - Webroot AV Events** and **EventTracker - Webroot DNS Events** tasks will be successfully deleted from the task scheduler.

Note:

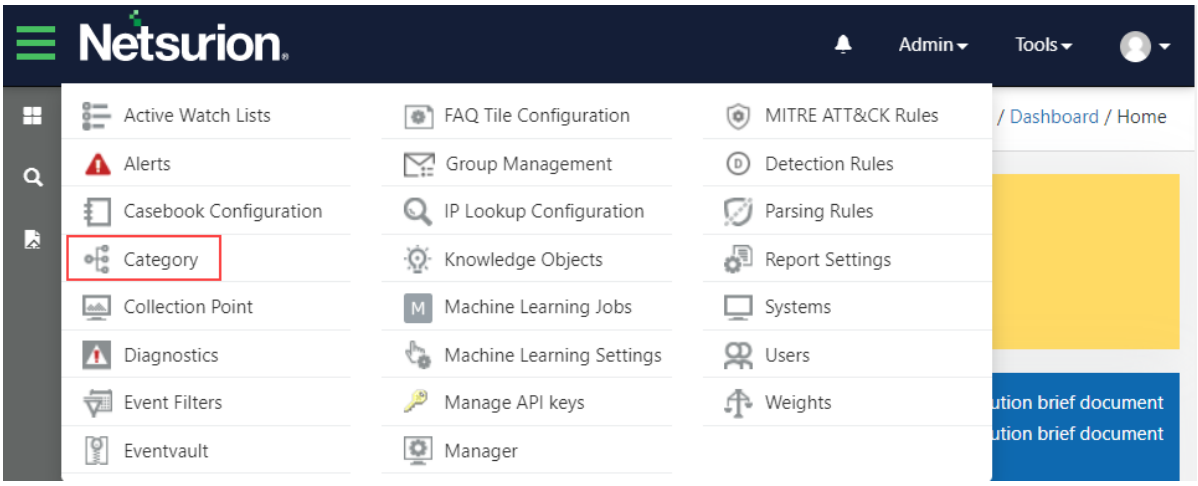
After deleting the task ensure to delete the **Webroot** folder from the integrator path.

3.2 Deleting the Existing Data Source Integration

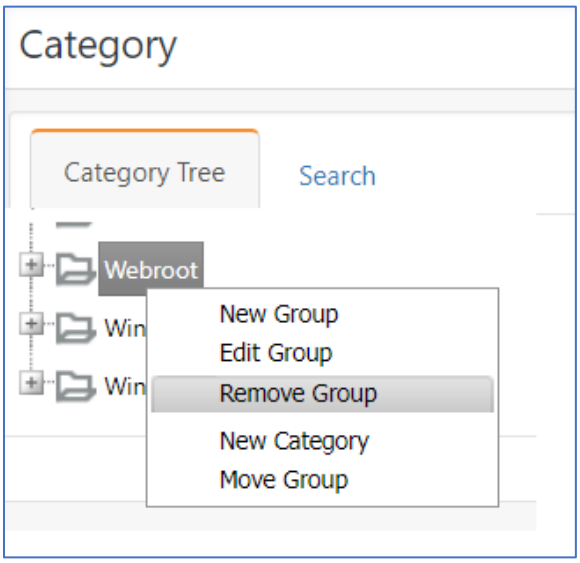
Perform the following steps to delete the existing Data Source Integration from Netsurion Open XDR.

3.2.1 Category

1. In **Netsurion Open XDR**, hover over the **Admin** menu and click **Category**.

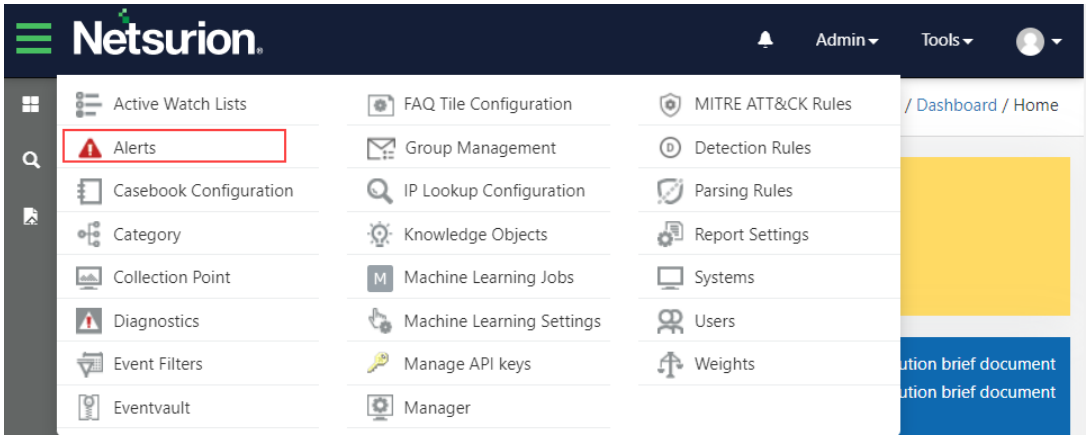


2. In the **Category** interface, under the **Category Tree** tab, right-click the **Webroot** group folder and click **Remove Group** to delete the existing Webroot category.



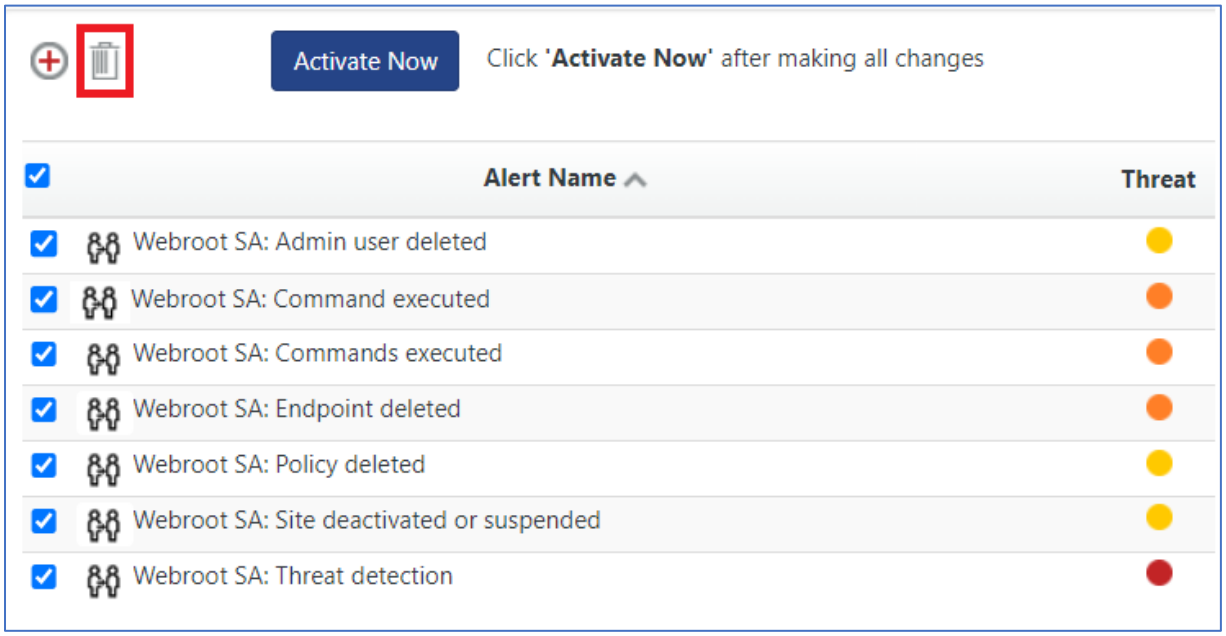
3.2.2 Alerts

1. In **Netsurion Open XDR**, hover over the **Admin** menu and click **Alerts**.



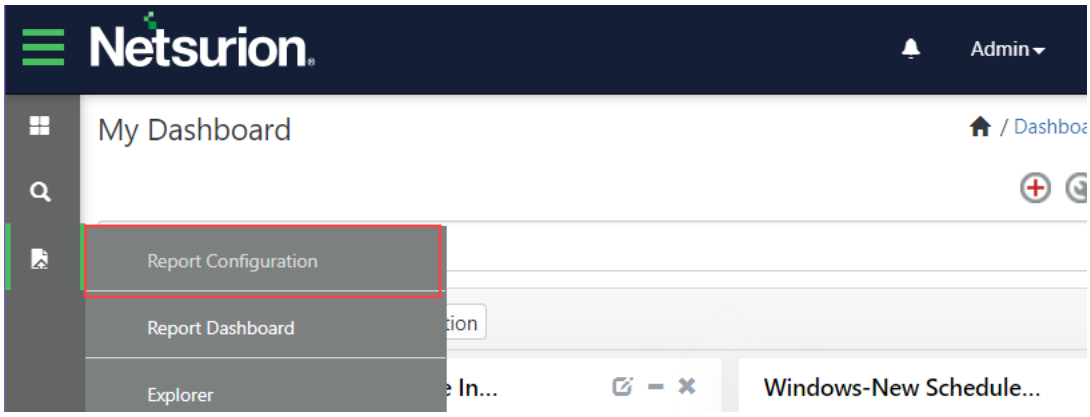
2. In the **Alerts** interface, type **Webroot** in the **Search** field and click the **Search** button.
3. The **Alerts** interface will display all the imported **Webroot** alerts.

4. Click the Select All check box to select all the **Webroot** alerts as shown below and click the **Delete** icon to delete all the existing alerts.



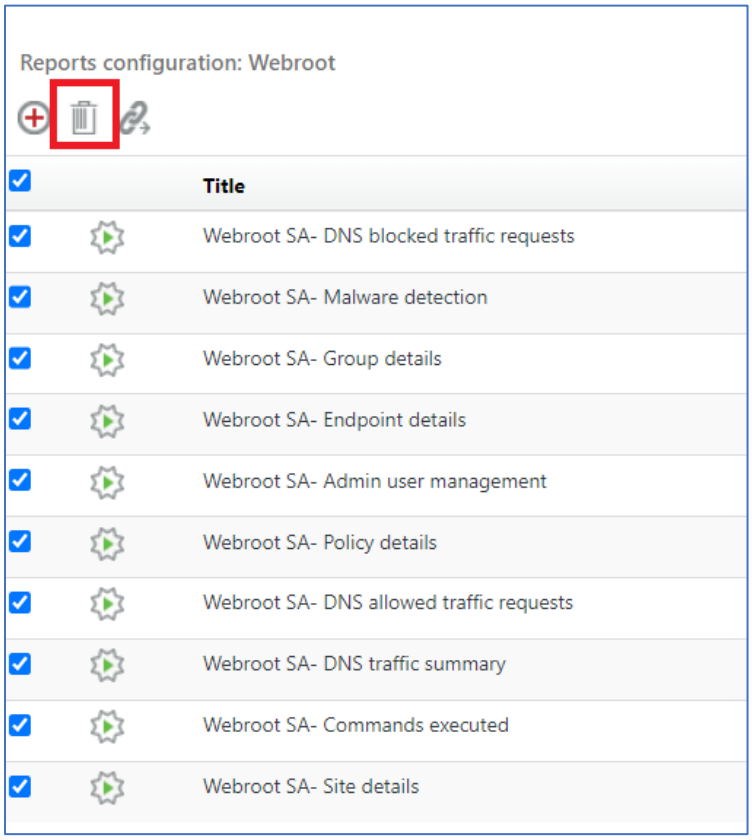
3.2.3 Reports

1. In **Netsurion Open XDR**, go to **Reports** > **Report Configuration**.



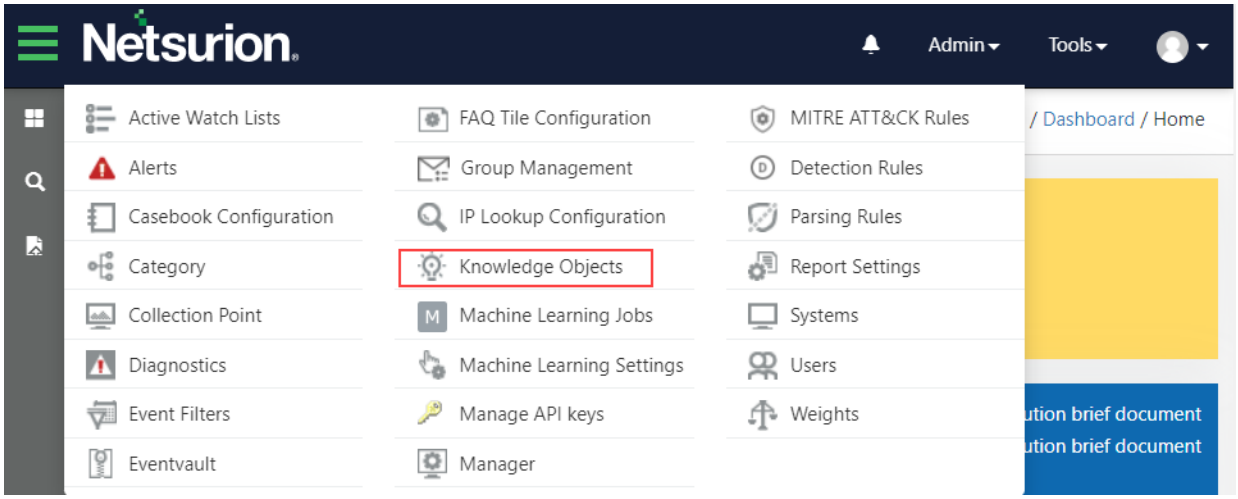
2. In the **Reports Configuration** interface, select the **Defined** option.
3. In the search field, type **Webroot** and click **Search** to search for the Webroot files.

4. Click the **Select All** check box to select all the **Webroot** reports and click the **Delete** icon to delete all the existing reports.

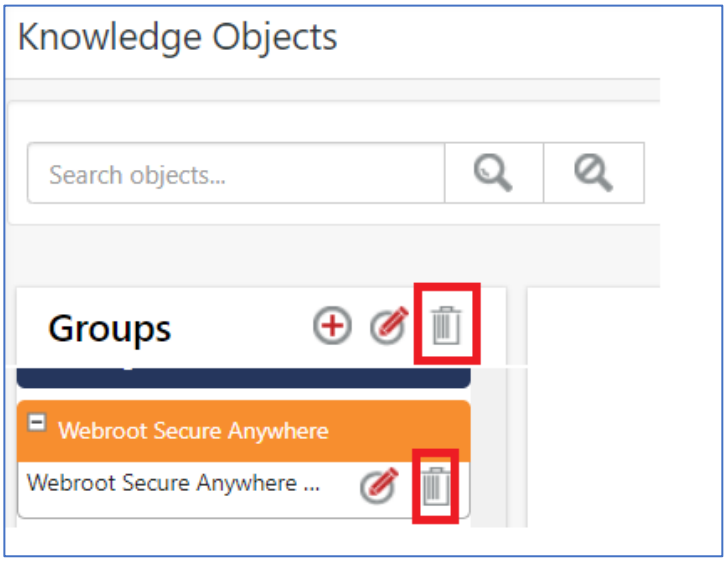


3.2.4 Knowledge object

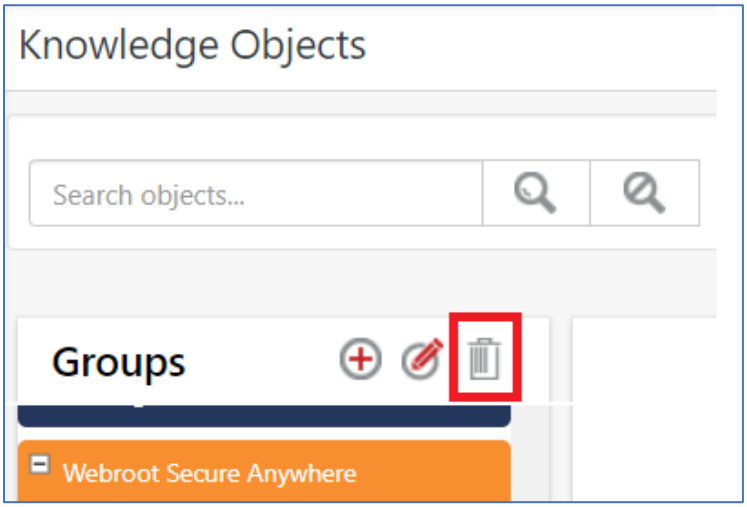
1. In **Netsurion Open XDR**, hover over the **Admin** menu and click **Knowledge Objects.**



2. In the **Knowledge Object** interface, under **Groups** tree, click the **Webroot Secure Anywhere** group and click the **Delete** icon to delete all existing Webroot SecureAnywhere KO files.

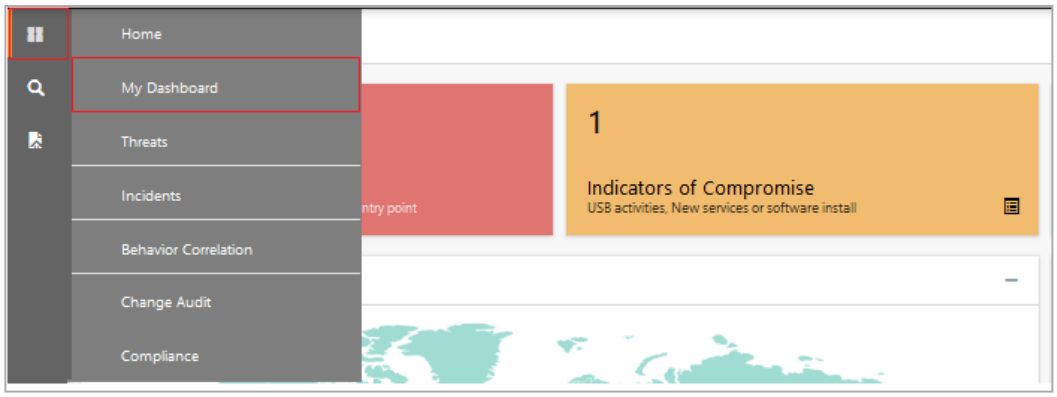


3. In the **Knowledge Object** interface, click the **Webroot SecureAnywhere** group and click the **Delete** icon to delete existing Webroot SecureAnywhere KO group.

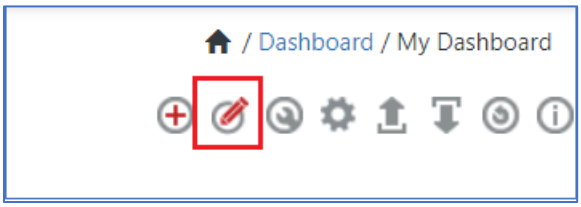


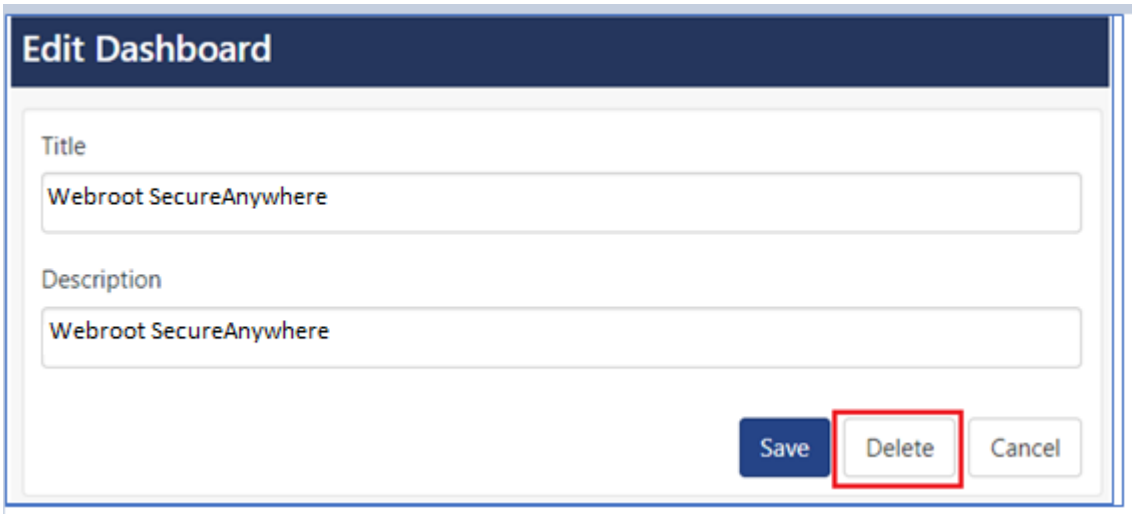
3.2.5 Dashboards

1. Log in to **Netsurion Open XDR** and go to **Dashboard** > **My Dashboard**.



2. In the **My Dashboard** interface, click the **Edit** button, and then click **Delete** to delete all the existing dashlets.





About Netsurion

Netsurion® delivers an adaptive managed security solution that integrates our Open XDR platform with your existing security investments and technology stack, easily scaling to fit your business needs. Netsurion's 24x7 SOC operates as your trusted cybersecurity partner, working closely with your IT team to strengthen your cybersecurity posture. Our solution delivers managed threat protection so you can confidently focus on your core business.

Headquartered in Ft. Lauderdale, FL with a global team of security analysts and engineers, Netsurion is a leader in Managed Detection & Response (MXDR). Learn more at www.netsurion.com.

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