



How-To Guide

Configure API Key Account in the Netsurion Open XDR platform

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Abstract

The guide demonstrates how to successfully generate and manage API key accounts within the Netsurion Open XDR application.

Note:

The screen/ figure references are only for illustration purpose and may not match the installed product UI.

Scope

The configuration details in this guide are consistent with the Netsurion Open XDR platform version 9.4 or later and the API add-on.

Audience

This guide is for the administrators responsible to manage the API key account for the Netsurion Open XDR application.

Product Terminology

The following are the terms used throughout this guide:

- The term “Netsurion’s Open XDR platform” or “the Netsurion Open XDR platform” or “the Open XDR platform” refers to EventTracker.
- The term “the Netsurion Open XDR API” or “the Open XDR API” refers to the EventTracker API.

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1 About the Netsurion Open XDR API

The Open XDR framework is a Security LLC flagship event log monitoring and management product. The Open XDR solution is a scalable, enterprise-class Security Information and Event Management (SIEM) solution for Windows systems, Syslog/Syslog NG (UNIX and many networking devices), SNMP V1/V2, legacy systems, applications, and databases.

This document is for the users who administer and manage the API key accounts in the Open XDR console. The Netsurion Open XDR platform facilitates monitoring and managing the Open XDR API key accounts. The APIs allow the users to utilize the Open XDR data from outside the core Open XDR application.

2 Prerequisite

To access the Open XDR APIs, it is necessary that you must;

- have the Open XDR application upgraded to the latest.
- make sure the REST API License feature is enabled.
- have the Open XDR API add-on package installed.

Note:

Refer to the [Netsurion's Open XDR API Guide](#) if you want to access the API endpoints.

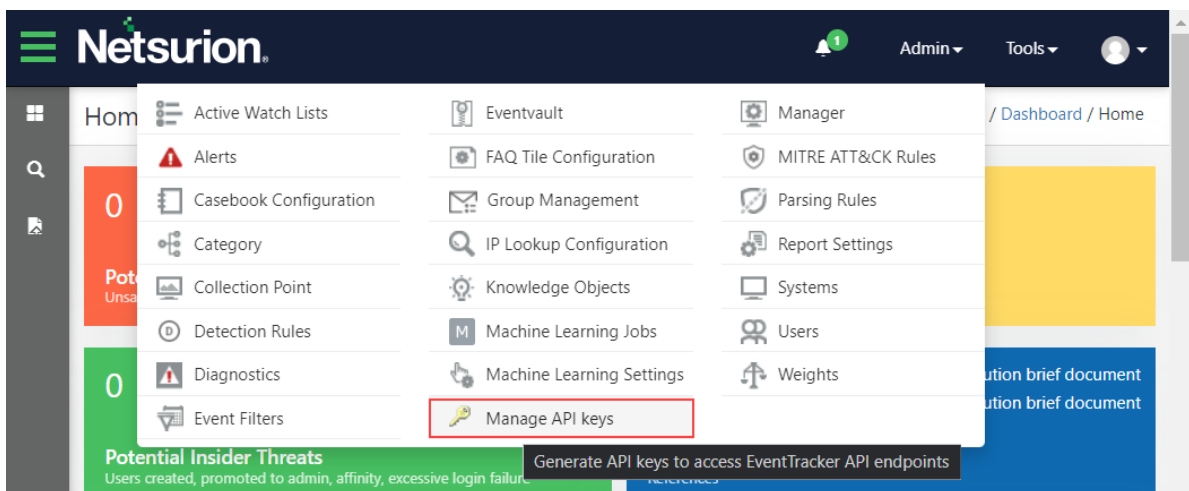
3 Managing the API key account

This section explains the process of creating an API key account in the Open XDR console.

3.1 Creating the API key account

Perform the following steps to create the API key account.

1. In the **Open XDR platform**, hover over the **Admin** menu and click **Manage API keys**.



2. In the **Manage API keys** interface, click the **Add** button to create an API key account.

3. In the **Account** tab, provide the following details:

- **Account name** - Enter the API key account name.
- **API key** - Click the **Generate API key** button to auto-generate the API key and click **Next**.

4. In the **Permission** tab, select the required groups from the available groups and click **Save**.

Note:

The **Exclude factory defined groups** check box will be available only on a Multi-tenant console. By selecting this option, the API key account will have access to all the groups within the console except for the factory-defined groups.

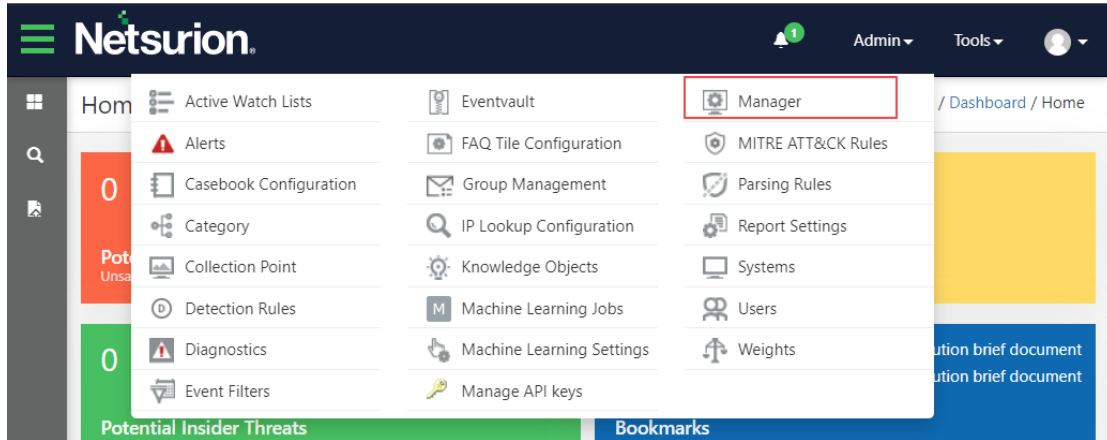
Note:

Once the API key account is created, provide the API key account to the requestor for accessing the Open XDR API endpoints.

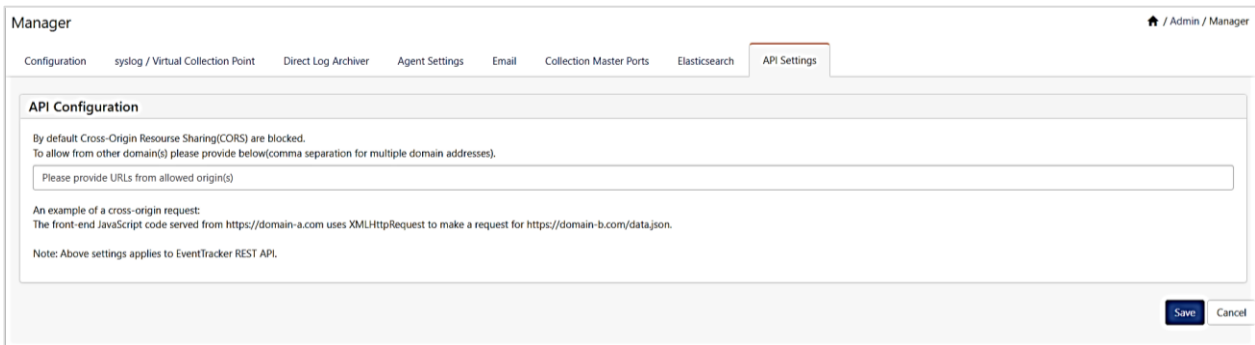
3.2 Accessing the API from another domain

Perform the following steps if the Client application is accessing the API from a different domain.

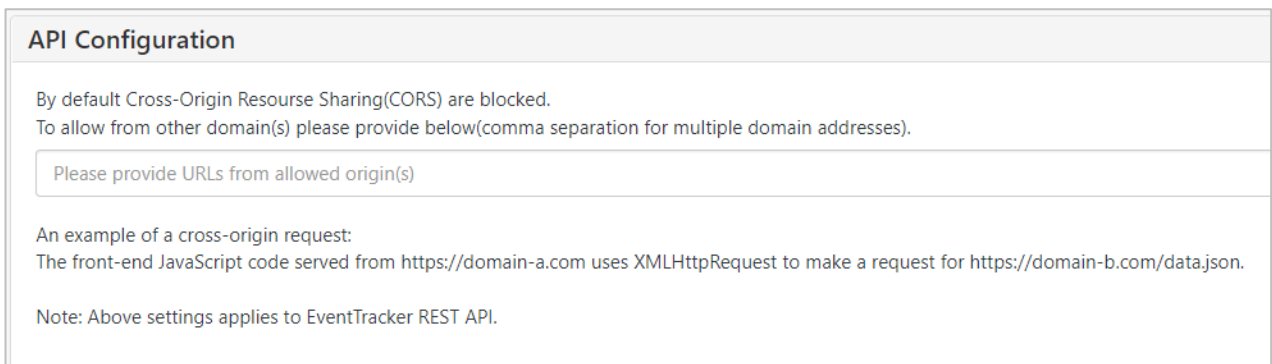
1. Log in to the **Open XDR** platform, hover over **Admin**, and click **Manager**.



2. In the **Manager** interface you will see the **API settings** tab.



3. In the **API Settings > API Configuration** section, specify the appropriate URL to use API from another domain.

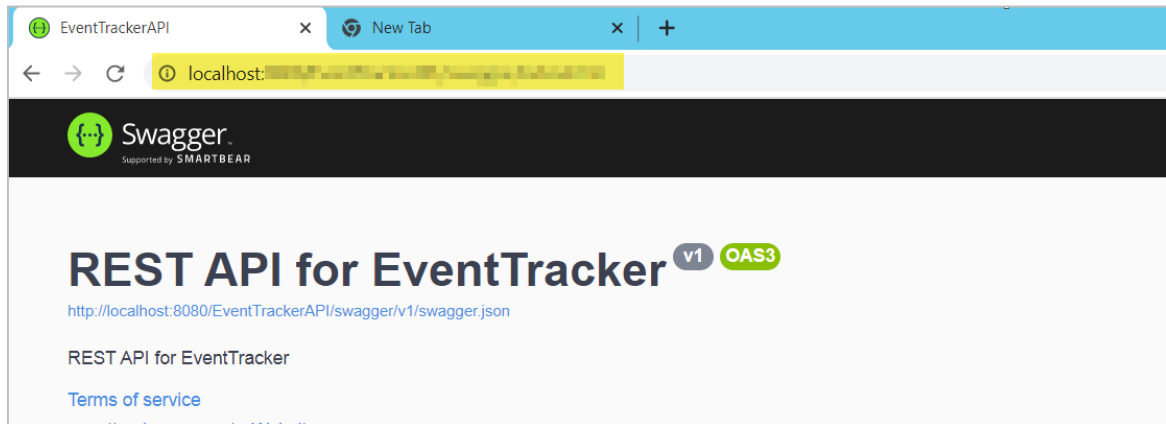


Note:

This field will be left blank by default, and you need to specify the correct URL details to access the API from a different domain.

3.3 Accessing the Swagger UI

By default, you will be able to access the Swagger UI within the local host.



Note:

Contact the Support team if you require to access the Swagger UI outside the local host.

3.4 The Netsurion Open XDR Audit Trial Events

Following are the audit trial events generated for different activities performed while managing the Open XDR API key accounts.

Event ID	Event Description
5050	A new API key account added in EventTracker
5050	API key account modified in EventTracker
5051	API key account(s) has been deleted in EventTracker
5052	API key account(s) has been activated in EventTracker
5053	API key account(s) has been inactivated in EventTracker
5054	Account permissions were changed for API key account

About Netsurion

Netsurion® delivers an adaptive managed security solution that integrates our XDR platform with your existing security investments and technology stack, easily scaling to fit your business needs. Netsurion's managed offering includes our 24x7 SOC that operates as your trusted cybersecurity partner, working closely with your IT team to strengthen your cybersecurity posture. Our solution delivers Managed Threat Protection so you can confidently focus on your core business.

Headquartered in Ft. Lauderdale, FL with a global team of security analysts and engineers, Netsurion is a leader in Managed Detection and Response (MDR) and a Top 25 Global MSSP. Learn more at www.netsurion.com.

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