

How-To Guide

Configuring JumpCloud to Forward Logs to EventTracker

EventTracker v9.3 and above

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Abstract

This guide helps you in configuring **JumpCloud** with EventTracker to receive **JumpCloud** events.

Scope

The configuration details in this guide are consistent with EventTracker version v9. 3x or above and **JumpCloud.**

Audience

Administrators, who are assigned the task to monitor and manage JumpCloud events using EventTracker.



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1 Overview

JumpCloud is a Directory-as-a-Service (DaaS) solution that customers use to authenticate, authorize, manage users, devices, and applications. JumpCloud provides directory, system (Mac, Linux and Windows), Lightweight Directory Access Protocol (LDAP), Remote Authentication Dial-In User Service (RADIUS), Single sign-on (SSO), Mobile Device Management (MDM) events.

EventTracker helps to monitor events from JumpCloud. Its built-in knowledge pack enables you to gather business intelligence providing increased security, performance, availability, and reliability of your systems.

Through alerts, knowledge base solutions, and reports, EventTracker helps you correct problems long before a disastrous failure occurs.

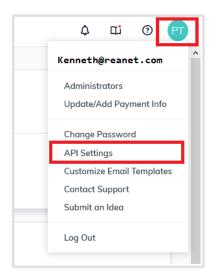
2 Prerequisites

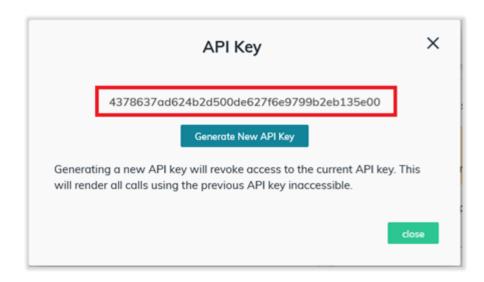
- EventTracker v9.3x or above should be installed.
- JumpCloud should be configured.
- Admin permission should be there for configuring JumpCloud API.
- Local admin permissions for the workstation.
- **PowerShell 5.0** should be installed on the EventTracker Manager.

3 Integration of JumpCloud with EventTracker

3.1 Getting JumpCloud API key

- 1. Login to the Jumpcloud admin portal.
- 2. Go to the username drop down located in the top-right of the portal.





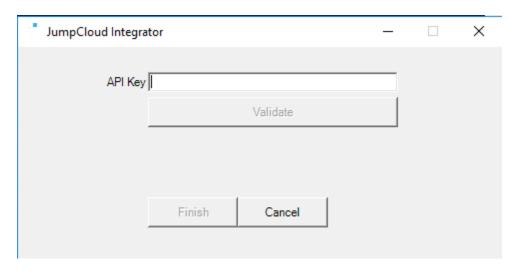
• Retrieve your API key from API Settings.

3.2 Integrating JumpCloud to EventTracker

 Download the JumpCloudintegrator on EventTracker manager/EventTracker agent machine from below link:

https://downloads.eventtracker.com/kp-integrator/JumpCloudIntegrator.exe

- 2. Run the downloaded JumpCloudIntegration.exe. Integration window opens.
- 3. Provide your API key retrieved earlier from JumpCloud console.
- 4. Click Validate.



5. Once validated, click Finish.



About Netsurion

Flexibility and security within the IT environment are two of the most important factors driving business today. Netsurion's cybersecurity platforms enable companies to deliver on both. Netsurion's approach of combining purpose-built technology and an ISO-certified security operations center gives customers the ultimate flexibility to adapt and grow, all while maintaining a secure environment.

Netsurion's <u>EventTracker</u> cyber threat protection platform provides SIEM, endpoint protection, vulnerability scanning, intrusion detection and more; all delivered as a managed or co-managed service.

Netsurion's <u>BranchSDO</u> delivers purpose-built technology with optional levels of managed services to multilocation businesses that optimize network security, agility, resilience, and compliance for branch locations. Whether you need technology with a guiding hand or a complete outsourcing solution, Netsurion has the model to help drive your business forward. To learn more visit <u>netsurion.com</u> or follow us on <u>Twitter</u> or <u>LinkedIn</u>. Netsurion is #19 among <u>MSSP Alert's 2020 Top 250 MSSPs</u>.

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