

Integration Guide- Cisco Expressway EventTracker v9.x and above

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Abstract

This guide helps you in configuring **Cisco Expressway** with EventTracker to receive **Cisco Expressway** events. In this guide, you will find the detailed procedures required for monitoring **Cisco Expressway**.

Scope

The configurations detailed in this guide are consistent with EventTracker version v9.x or above and **Cisco Expressway.**

Audience

Administrators, who are assigned the task to monitor and manage **Cisco Expressway** events using **EventTracker.**

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1. Overview

This guide helps you in configuring **Cisco Expressway** with EventTracker to receive **Cisco Expressway** events. In this guide, you will find the detailed procedures required for monitoring **Cisco Expressway**.

EventTracker helps to monitor events from **Cisco Expressway**. It's dashboard, alerts and reports will help you to detect security related attack and authentication failures detected in Cisco Expressway.

EventTracker's built-in knowledge pack enables you to gather business intelligence providing increased security, performance, availability, and reliability of your systems.

Through alerts, knowledge base solutions, and reports, EventTracker helps you correct problems long before a disastrous failure occurs.

2. Prerequisites

- EventTracker v9.x or above should be installed.
- Cisco Expressway should be configured.
- Local Admin permission for the workstation.

3. Integration of Cisco Expressway with EventTracker

3.1 Enabling Syslog

- 1. Go to Maintenance > Logging and enter the IP addresses or Fully Qualified Domain Names (FQDNs) of the EventTracker Manager to which this system will send log messages.
- 2. Click on the **Options** for each server.
- 3. Specify the Transport protocol and Port you wish to use. If you choose to use TLS, you will see the option to enable Certificate Revocation List (CRL) checking for the syslog server.
- 4. In the Message Format field, select the writing format for remote syslog messages. The default is Legacy BSD.
- 5. Use the Filter by Severity option to select how much detail to send. The Expressway sends messages of the selected severity and more severe messages.
- 6. Use the Filter by Keywords option if you only want to send messages with certain keywords.
- 7. Click Save.
 - Note:
 - The Filter by Keywords option is applied to messages already filtered by severity.
 - You can use up to five keywords, which includes groups of words (for example 'login successful'), separated by commas.
 - You can use a maximum of 256 characters in the keyword search.



• We recommend that you search for the most relevant keywords first to avoid any impact on system performance. This ensures the system pushes the relevant log messages to the syslog server at the earliest opportunity.

4. EventTracker Knowledge Pack

Once logs are received by EventTracker manager, knowledge packs can be configured into EventTracker.

The following Knowledge Packs are available in EventTracker to support Cisco Expressway.

4.1 Category

- **Cisco Expressway: Security Alert** This category provides information related to any security related attack detected in Cisco Expressway.
- **Cisco Expressway: Authentication Failure** This category provides information related to authentication failure detected in Cisco Expressway.
- **Cisco Expressway: Authentication Success** This category provides information related to successful authentication in Cisco Expressway.
- **Cisco Expressway: Call Activities** This category provides information related to call activity detected in Cisco Expressway.
- **Cisco Expressway: Configuration Changes** This category provides information related to configuration changes activities.

4.2 Alert

- **Cisco Expressway: Authentication Failure** This alert is generated when any authentication failure is detected in Cisco Expressway.
- Cisco Expressway: Security Alert This alert is generated when any related attack is detected in Cisco Expressway

4.3 Report

• **Cisco Expressway: Authentication Failure** - This report gives information regarding all the authentication failures detected in Cisco Expressway. Reports contains IP address, logon type, username and other useful information for further analysis.



LogTime	Eventid	Computer	EventSource	EventDescription	Details	Event	Source lp	Username
04/16/2020 03:28:49 PM	128	172.xx.xx.xx-SYSLOG	SYSLOG local0	Apr 16 15:28:49 172:xx:xx: Mar 25 08:42:20 expe2 2020-03-25T08:42:20.516-05:00 expe2 UTCTime="2020-	authentication Failure	Admin Session CBA Authorization Failure	127.xx.xx.xx	test1
04/16/2020 03:28:49 PM	128	172.xx.xx.xx-SYSLOG	SYSLOG local0	Apr 16 15:28:49 172:xx:xx:xx Mar 25 08:42:20 expe2 2020-03-25T08:42:20.516-05:00 expe2 UTCTime="2020- 03-25 13:42:43,214" Event="Admin Session Login	authentication Failure	Admin Session Login Failure	10.306306306	test2
04/16/2020 03:28:49 PM	128	172.xx.xx.xx-SYSLOG	SYSLOG local0	Apr 16 15:28:49 172.xx.xx.xx Mar 25 08:42:20 expe2 2020-03-25708:42:20.516-05:00 expe2 UTCTime="2020-03-25 13:42:43,214"	authentication Failure	Authorization Failure	10.xx.xx.xx	test3

Figure 1

- Cisco Expressway: Security Alert This report gives information about all the security related attack detected in Cisco Expressway. Report contains event type, event detail and other useful information about the security alert.
- **Cisco Expressway: Call Activity** This report gives the information about all call activities detected in cisco Expressway such as Call connected, rejected, disconnected, rerouted, etc. Reports contains IP address, event type, call-ID, service, is call authenticated and other useful information.

LogTime	EventId	Computer	EventSource	EventDescription	Authentication	Call Serial Number	Event	Log Priority	Protocol	Service	Source Ip	Source Port
04/17/2020 12:30:41 PM	128	172.xx.xx.xx-SYSLOG	SYSLOG local0	Apr 17 12:30:41 172.xx.xx. Mar 25 08:45:02 expe2 2020-03- 25T08:45:02.216-05:00 expe2 tycs:		075408d3-0827-493d-958f- b592def3acc0	Call Disconnected	1	TLS	SIP	192.xx.xx.xx	63032
04/17/2020 12:30:41 PM	128	172.xx.xx.xx-SYSLOG	SYSLOG local0	Apr 17 12:30:41 172.27.100.13 Mar 25 08:45:02 expc2 2020-03- 25T08:45:02.236-05:00 expc2 tvcs: Event-TCH Disconsistent		ca593f38-d7ee-4798-9c23- 8a085fe7c712	Call Disconnected	٩	TLS	SIP	66.xx.xx.xx	7001
04/17/2020 12:30:41 PM	128	172.xx.xx.xx-SYSLOG	SYSLOG local0	Apr 17 12:30:41 172.27.100.13 Mar 25 08:45:02 expc2 2020-03- 25T08:45:02.257-05:00 expc2 tvcs:		74a95e20-6a72-473f-93ea- 82e3dcd7014e	Call Disconnected	5	TLS	SIP	10.xx.xx.xx	5073



• **Cisco Expressway: Configuration Changes** - This report gives the information about all the Configuration changes performed. Reports contains Event details, Node and PID of the event and other useful information.

LogTime	EventId	Computer	EventSource	EventDescription	Details	Node	PID
04/17/2020 12:30:30 PM	128	172.xxx.xx-SYSLOG	SYSLOG local0	Apr 17 12:30:30 172.27.100.13 Mar 25 08:54:00 expc2 2020-03- 25T08:54:00.786-05:00 expc2 UTCTime="2020-03-25 13:54:00,786"	xconfiguration edgeConfigProvisioningCredentialC	clusterdb@127.xx.xx.xx	<0.473.0>
04/17/2020 12:30:30 PM	128	172.xx.xx-SYSLOG	SYSLOG local0	Apr 17 12:30:30 172.27 100.13 Mar 25 08:54:00 expc2 2020-03- 25708:54:00.789-05:00 expc2 UTCTime="2020-03-25 13:54:00,789"	xconfiguration edgeConfigProvisioningTokenConfi	clusterdb@127.xx.xx.xx	<0.329.0>
04/17/2020 12:30:37 PM	128	172.xx.xx.xx-SYSLOG	SYSLOG local0	Apr 17 12:30:37 172:27.100.13 Mar 25 08:49:03 expc2 2020-03- 25708:49:03.147-05:00 expc2 UTCTime="2020-03-25 13:49:03.146"	xconfiguration edgeConfigProvisioningCredentialC	clusterdb@127.xx.xx.xx	<0.473.0>



 Cisco Expressway: Authentication Success - This report gives information about all the successful authentication detected in Cisco Expressway. Report contains IP address, username, event type, and other useful information.



LogTime	EventId	Computer	EventSource	Username	Log Priority Event	Details	Source IP	EventDescription
04/15/2020 04:43:25 PM	128	172.xx.xx.xx-SYSLOG	SYSLOG local0	njoynt	NFO	Authenticated user successfully	192.xx.xx.xx	Apr 15 16:43:25 172.27.100.13 Mar 25 08:54:00 e 2020-03-25T08:54:00.783-05:00 expc2
04/15/2020 05:36:34 PM	128	172.xxxxxx-SYSLOG	SYSLOG local0	njoynt	NFO	Authenticated user successfully	192.xx.xx.xx	Apr 15 17:36:34 172.27.100.13 Mar 25 08:54:00 e 2020-03-25708:54:00.783-05:00 expc2 edgeconfingrovisioning Level="INFO"
04/15/2020 05:36:52 PM	128	172.xx.xx.xx-SYSLOG	SYSLOG local0	jablack	NFO	Authenticated user successfully	70.xx.xx.xx	Apr 15 17:36:52 172.27.100.13 Mar 25 08:42:43 6 2020-03-25T08:42:43.206-05:00 expc2 edaeconfiaprovisionino: Level="INFO"

Figure 4

Logs Considered

category	+- Call Attempted
event_category	+- 0
event_computer	+- 172.27.100.13-sysiog
event_datetime	+- 4/17/2020 1:09:34 PM
event_datetime_utc	+- 1587109174
event_description	Apr 17 13:09:34 172.27.100.13 Mar 25 08:42:12 expc2 2020-03-25T08:42:12.686-05:00 e
	001" Src-alias-type="SIP" Src-alias="sip:11101@192.168.222.2" Dst-alias-type="SIP" Ds
	e-4798-9c23-8a085fe7c712" Tag="d2b5d64c-7ed6-4c1d-9468-3e413cbfb82a" Protocol
event_group_name	+- Default
event_id	+- 128
event_log_type	+- Application
event_source	+- SYSLOG local0
event_type	+- Error
event_user_domain	+- N/A
event_user_name	+- N/A
group_name	+- SIP
log_action	+- YES
log_priority	+- 1
log_source	+- Cisco Expressway
log_type	+- tvcs
protocol_type	+- TLS
source_type	+- Cisco Expressway
src_ip_address	+- 66.6.124.199
<pre>src_ip_address_geoip.city_name</pre>	+- Buckner
<pre>src_ip_address_geoip.continent_name</pre>	+- North America
<pre>src_ip_address_geoip.country_iso_code</pre>	+- US
<pre>src_ip_address_geoip.region_name</pre>	+- Missouri
<pre>src_ip_address_geoip.location.lat</pre>	+- 39.117
src_ip_address_geoip.location.lon	+94.2118
src_port_no	+- 7001

Figure 5

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4.4 Dashboards



• Cisco Expressway: Authentication Failure

Figure 6



• Cisco Expressway: Authentication Success





Cisco Expressway- Call Activities

• Cisco Expressway: Call Activity





• Cisco Expressway: User Location

Figure 9





Cisco Expressway: License Manager Activity





• Cisco Expressway: Session detail

Figure 11





• Cisco Expressway: B2B User Activity



5. Importing Cisco Expressway knowledge pack into EventTracker

NOTE: Import knowledge pack items in the following sequence:

- Category
- Alert
- Knowledge Object
- Report
- Dashboard
- 1. Launch EventTracker Control Panel.
- 2. Double click Export Import Utility.





Figure 13

3. Click the **Import** tab.

5.1 Category

1. Click **Category** option, and then click **Browse** _____ .

4	Export Import Utility
Export Import 1. Provide the path and file name 2. Click the Import button. Options Category Filters Alerts Systems and Groups Token Value Reports Behavior Correlation 	e of the Categories file. Use the '' button to browse and locate the import file.
	Import Close

Figure 14

2. Locate Category_Cisco Expressway.iscat file, and then click Open.



3. To import categories, click Import.

EventTracker displays success message.





4. Click **OK**, and then click **Close**.

5.2 Alert

1. Click **Alert** option, and then click **Browse**



Figure 16

2. Locate Alert_Cisco Expressway.isalt file, and then click Open.



3. To import alerts, click **Import**.

EventTracker displays success message.





4. Click **OK**, and then click **Close**.

5.3 Knowledge Object

1. Click **Knowledge objects** under Admin option in the EventTracker manager page.

≡	Event Tracker ⊕					.▲ Admin-	Tools +
	Home		E Active Watch Lists	Collection Master	Group Management	Systems	🕈 / Dashb
a			Alerts	Correlation	🔍 IP Lookup Configuration	QQ Users	
	0	1	Behavior Correlation Rules	Diagnostics	· 🔆 Knowledge Objects	r Weights	
			🍓 Behavior Correlation Settings	Event Filters	Manager	Windows Agent Config	
	Potential Cyber Breaches Unsafe connections or processes, new TCP entry point	Indicators of Cc USB activities, New sen	Casebook Configuration	Eventvault	🧭 Parsing Rules		
		_		FAQ Configuration	Report Settings		
	Attacker			- News			

Figure 18

2. Click Import \mathbb{T} as highlighted in the below image:

owledge Obje	ects	🔒 / Admin / Knowledge Objects
earch objects	Q Q Activate Now	Objects 🕀 📳 🏦 🌣
Groups		Î
Lylance		
	arch objects roups /lance rentTracker	Activate Now Activate Now



3. Click Browse.



Import		×
Select file	🗁 Browse Upload	
		Close



- 4. Locate the file named KO_Cisco Expressway.etko.
- 5. Now select the check box and then click on \blacksquare Import option.

npor	t		
Sele	ct file		🖀 Browse Upload
•	Object name	Applies to	Group name
•	Cisco Expressway	Cisco Expressway	Cisco Expressway
			Import Close

Figure 21



6. Knowledge objects are now imported successfully.



5.4 Report

1. Click **Reports** option, and select **New (*.etcrx)** option.

4	Export Import Utility – 🗖 🗙
Export Import 1. Provide the path and file nam 2. Click the Import button Note : If report(s) contains templ Options Category Filters Alerts Systems and Groups Token Value Reports Behavior Correlation 	e of Schedule Report file. Use the '' button to browse and locate the import file. ate, first import template and proceed with exportimport utility. Location O Legacy (*issch) New (*,etcx) Source : *issch
	Import Close



2. Locate the file named **Reports_ Cisco Expressway.etcrx** and select the check box.

elec			na proceed with report import process.			
	file	110 Journey Lander MD Constant		,	etcrx Select file	
vaila	ole repor	ts				
itle			Frequency Show all	- Q Q		
\square		Title	Sites	Groups	Systems	Frequency
2	EDIT	Cisco Expressway - Security Alert	R1S5-VM30			Undefined
2	<u>EDIT</u>	Cisco Expressway- Authorization Failure	R1S5-VM30			Undefined
2	EDIT	Cisco expressway- Authorization Succ	R1S5-VM30			Undefined
2	EDIT	Cisco Expressway- Call Activities	R1S5-VM30			Undefined
2	EDIT	Cisco Expressway- Configuration Chan	R1S5-VM30			Undefined
	- Crate					>
lote	:: Set rur	n time option is not applicable for Defined i	Reports and Hourly Reports			>
lote	: Set rur run tim	n time option is not applicable for Defined is se for report(s) from Al	Reports and Hourly Reports	ns Set		>
lote iet teş	:: Set rur run tim slace [n time option is not applicable for Defined i se for report(s) from Al to	Reports and Hourly Reports 1 • at interval of minute Repl	es Set ① ace Assign systems		Activate W

Figure 24

3. Click Import \mathbb{T} to import the report. EventTracker displays success message.

Export Import Utility	x
Selected reports configurations are imported successfully	
ОК	



5.5 Dashboards

NOTE- Below steps given are specific to EventTracker 9 and later.

1. Open EventTracker in browser and logon.



	Home		
٩	My Dashboard		
R	Threats	1	
	Incidents	Indicators of Compromise USB activities, New services or software install	
	Behavior Correlation		
	Change Audit		_
	Compliance	The second s	



- 2. Navigate to My Dashboard option as shown above.
- 3. Click **Import** \blacksquare as show below:

Event Tracker ⊕	1	Admin -	Tools -	💽 ETAdmin 🕶
My Dashboard		f	/ Dashboar	d / My Dashboard
		÷	g 🕲 🛱	1 3 0 0

Figure 27

- 4. Import dashboard file Dashboard_Cisco Expressway.etwd and select Select All checkbox.
- 5. Click **Import** as shown below:

asnieu				🗁 Browse	Upload
Availat:	le widgets				
🛛 Selec	t All				
Cis	co Expressway- Call Ac	1	Cisco Expressway- Authent		
🕑 Cis	co Expressway- B2B Use	•	Cisco Expressway- Authent		
🗹 Cis	co Expressway - Sessio	•	Cisco Expressway - User L		
🕑 Cis	co Expressway- License				

Figure 28



6. Import is now completed successfully.





7. In **My Dashboard** page select to add dashboard.

My Dashboard	🟫 / Dashboard / My Dashboar
CheckPoint Trend Micr Microsoft	⊕ Ø @ ✿ 1 ∓ @



8. Choose appropriate name for Title and Description. Click Save.

Add Dashboard			
Title			
Cisco Expressway			
Description			
Cisco Expressway			
	Save	Delete	Cancel



9. In **My Dashboard** page select (a) to add dashlets.

My Dashboa	ard		🕈 / Dashboard / My Dashbo
			+ C 🖸 🗘 🗐 🕀 🛨 🗐
CheckPoint	Trend Micr	Microsoft	

Figure 32

10. Select imported dashlets and click Add.

Netsurion. EventTracker*

sco Ex			Q
Cisco Expressway - Session Det	Cisco Expressway - User Location	Cisco Expressway- Authenticati	Cisco Expressway- Authenticati
Cisco Expressway- B2B User Act	Cisco Expressway- Call Activities	☑ Cisco Expressway- License Man	

Figure 33

6. Verifying Cisco Expressway knowledge pack in EventTracker

6.1 Category

19

- 1. Logon to EventTracker.
- 2. Click Admin dropdown, and then click Category.

≡	Event Tracker ⊕					🐥 🛛 Admin -	Tools -
	Home		Active Watch Lists	Collection Master	Group Management	Systems	🕈 / Dashb
a			Alerts	Correlation	🔍 IP Lookup Configuration	🛱 Users	
	0	1	Behavior Correlation Rules	Diagnostics	· Knowledge Objects	The Weights	
~			🗞 Behavior Correlation Settings	🖘 Event Filters	Manager	Windows Agent Config	
	Potential Cyber Breaches Unsafe connections or processes, new TCP entry point	Indicators of Cc USB activities, New sen	Casebook Configuration	P Eventvault	🧭 Parsing Rules		
			● Category	FAQ Configuration	Report Settings		
	Attacker			- News			



3. In **Category Tree** to view imported category, scroll down and expand **Cisco Expressway** group folder to view the imported category.

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Category Tree	Search
- All Categories	
🗐 *All en	or events
🗐 *All inf	ormation events
	rning events
- 🗐 *Secur	ity: All security events
Chang	e Audit
Gisco E	xpressway
- 🗐 Cis	co Expressway - Authentication Fai
(E) Cis	co Expressway - Authentication Su
(E) Cis	co Expressway - Call Activities
	co Expressway - Configuration Cha
E Cis	sco expressivay - configuration cha

Figure 35

6.2 Alert

20

- 1. Logon to EventTracker.
- 2. Click the Admin menu, and then click Alerts.

≡	Event Tracker ⊕					🔎 Admin-	Tools -
	Home		Active Watch Lists	Collection Master	Group Management	Systems	🕈 / Dasht
a			Alerts	Correlation	🔍 IP Lookup Configuration	🛱 Users	
	0	2	Behavior Correlation Rules	Diagnostics	· . Knowledge Objects		
<u>~</u>			🗞 Behavior Correlation Settin	gs Event Filters	Manager	Windows Agent Config	
	Potential Cyber Breaches Unsafe connections or processes, new TCP entry point	Indicators of Cc USB activities, New sen	Casebook Configuration	Seventvault	Darsing Rules		
			● Category	FAQ Configuration	Report Settings		_
	Attacker			 News 			

Figure 36

3. In the **Search** box, type **'Cisco Expressway**, and then click **Go**. Alert Management page will display the imported alert.

Alert Name 🔨	Threat	Active	Email
🚱 Cisco Expressway - Authentication Failure	•		
ዮጵያ Cisco Expressway - Security Alert	•		



4. To activate the imported alert, toggle the Active switch.

EventTracker displays message box.

Successfully saved configuration
Successionly saved configuration.
Prevent this page from creating additional dialogs
ОК

Figure 38

5. Click **OK**, and then click **Activate Now**.

NOTE: Please specify appropriate system in alert configuration for better performance.

6.3 Knowledge Object

1. In the EventTracker web interface, click the Admin dropdown, and then select Knowledge Objects.

	Event Tracker ⊕					Admin-	Tools -
	Home		Active Watch Lists	Collection Master	Group Management	Systems	🕈 / Dashb
a			Alerts	C Correlation	🔍 IP Lookup Configuration	Q Users	_
	0	1	Behavior Correlation Rules	Diagnostics	· . Knowledge Objects	The Weights	
			🗞 Behavior Correlation Settings	Event Filters	Manager	Windows Agent Config	
	Potential Cyber Breaches Unsafe connections or processes, new TCP entry point	Indicators of Cc USB activities, New sen	Casebook Configuration	P Eventvault	🧭 Parsing Rules		
			● Category	FAQ Configuration	Report Settings		
	Attacker			- News			



2. In the Knowledge Object tree, expand **Cisco Expressway** group folder to view the imported knowledge object.



Knowledge Objects				
Search objects	Q	Q	Activate Now	
Groups 🕂 🧭 📋	Obje Appli	ct name Ci les to Cisco	isco Expressway o Expressway	
Checkpoint Firewall	Rules	0		
Cisco ASA Firewall		Title		Event se
	(\pm)	Cisco Exp	ressway	syslog*
Cisco Expressway		Message	Signature: Event\=\".*?(De	tail\=\" Status\=)
Cisco Expressway 🧭 🔟		Message	Exception:	



3. Click Activate Now to apply imported knowledge objects.

6.4 Report

1. In the EventTracker web interface, click the Reports menu, and then select Report Configuration.

≡	Event Tracker ⊕			
-	Home			
٩				
R	- Report Configuration		1	
	Report Dashboard	ntry point	Indicators of Compromise USB activities, New services or software install	
	Explorer			
	Аптаскег			-



- 2. In Reports Configuration pane, select Defined option.
- 3. Click on the **Cisco Expressway** group folder to view the imported reports.

Repo	rt Configuration					
O Scl	heduled 🔘 Queued 🖲	Defined				
Repo	rt Groups	(Đ 📴	Rep	orts conf	iguration: Cisco Expressway
4	Security			Ð	Ü 🖉	
4	Compliance					Title
4	Operations					Cisco expressway- Authorization Suc
1	Flex					Cisco Expressway - Security Alert
	Cisco ESA	1	Ø		()	Cisco Expressway- Authorization Failu
þ	Cisco Expressway	Ē (Ø		13	Cisco Expressway- Configuration Cha
	EventTracker	<u>i</u> (Ø		En s	Cisco Expressway- Call Activities
-			A		W	

Figure 42

6.5 Dashboards

1. In the EventTracker web interface, Click Home and select "My Dashboard".



Figure 43

2. In the "Cisco Expressway" dashboard you should be now able to see something like this.





Figure 44

