

Integration Guide

Integrating Bitwarden Password Manager with EventTracker

Publication Date:

December 21, 2021



Abstract

This guide provides instructions to retrieve the **Bitwarden Password Manager** events via integration. Once the logs start coming into EventTracker, the reports, alerts, and categories can be configured.

Scope

The configuration details in this guide are consistent with EventTracker version 9.3 or above and **Bitwarden Password Manager** (Classic 2019 Enterprise Organizations, Enterprise Organizations, and Teams Organizations on-Premises and Cloud).

Audience

Administrators who are assigned the task to monitor the **Bitwarden Password Manager** events using EventTracker.



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1. Overview

Bitwarden is a free and open-source password management service that stores sensitive information such as website credentials in an encrypted vault. Bitwarden offers a cloud-hosted service as well as the ability to deploy the solution on-premises.

EventTracker helps to monitor events from the Bitwarden Password Manager. Its dashboard and reports will help you to monitor cipher and user events that occur within the organization.

2. Prerequisites

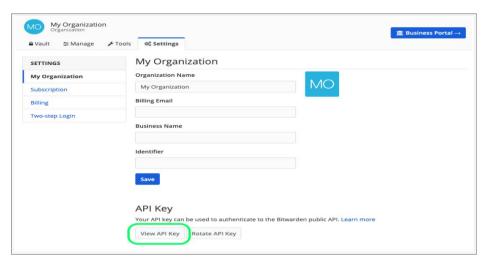
- EventTracker v9.3 or above should be installed.
- A user with administrator access for the Bitwarden Password Manager.
- Port should be allowed in the firewall.

3. Configuring Bitwarden Password Manager to Forward Logs to EventTracker

The Bitwarden Password Manager is combined with EventTracker by the Integrator based on the API Integration to forward logs to the EventTracker Manager.

3.1 Getting API details from Bitwarden PM console

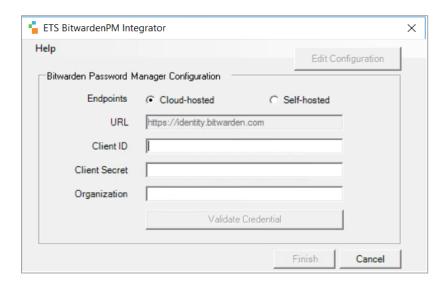
- 1. Login to the Bitwarden PM console.
- 2. Go to the **Settings** tab > **My Organization**.
- 3. Click the View API Key and copy the below details
 - o client_ID
 - o client_secret



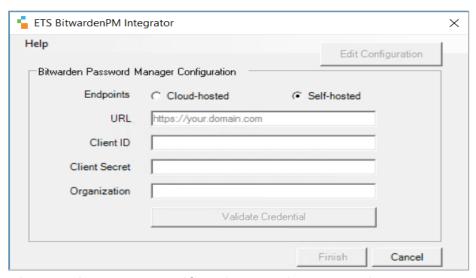


3.2 Integrating Bitwarden Password Manager with EventTracker

- 1. Download the Bitwarden Password Manager integrator package on the EventTracker Agent machine from the following link:
 - https://www.netsurion.com/knowledge-packs/bitwarden-password-manager
- 2. Run the downloaded ETS_BitwardenPM_Integrator.exe file. The ETS Bitwarden Integration window opens.
- 3. To check the Integrator version, go to **Help > About.** Make sure you are using the latest version of Integrator.



- 4. Select the hosted service type:
 - Cloud-hosted (Default selected)
 - Self-hosted (on-premises)
- 5. For the Self-hosted type, enter the Bitwarden PM URL(https://your.domain.com).



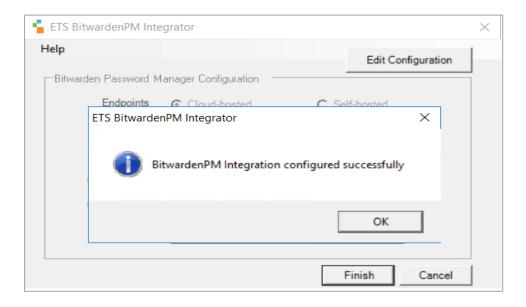
6. Provide the **Client ID**, **Client Secret** saved from the Bitwarden PM console.



- 7. Provide the **Organization** name displayed under the EventTracker Manager.
- Click Validate Credential.
 A message window will pop up stating Credentials Validated Successfully.
- 9. Click OK.



10. Click **Finish** to complete the integration.





4. EventTracker Knowledge Packs

After the logs are received by the EventTracker Manager, the Knowledge Packs can be configured into EventTracker.

The following Knowledge Packs (KPs) are available in EventTracker to support the Bitwarden Password Manager.

4.1 Categories

- **Bitwarden PM: Cipher Events -** This category will allow users to search events specific to the cipher-related events performed in the Bitwarden Password Manager.
- **Bitwarden PM: Group and Collection Events-** This category will allow users to search groups and collect management activities performed in the Bitwarden Password Manager.
- **Bitwarden PM: Organization Events-** This category will allow users to search the organization management activities performed in the Bitwarden Password Manager.
- **Bitwarden PM: Provider User and Organization Events** This category will allow users to search the events related to the provider user and provider organization management performed in the Bitwarden Password Manager. Providers are administration entities in Bitwarden that allow the Managed Service Providers (MSPs) and Resellers to create and fully manage the multiple client organizations on behalf of the individual business customers.
- **Bitwarden PM: User Events-** This category will allow searching activities performed by the users to manage their Bitwarden Password Manager account.

4.2 Alerts

- **Bitwarden PM: Login Failed -** This alert will be triggered when the user login failure is detected in the Bitwarden Password Manager.
- **Bitwarden PM: MFA Disabled -** This alert will be triggered when the user disables the Two-Step Login in the Bitwarden Password Manager.
- **Bitwarden PM: Policy Updated-** This alert will be triggered when the organization policy is updated in the Bitwarden Password Manager.

4.3 Reports

• **Bitwarden PM - User Login Failure Report:** This report provides a detailed summary of the user login failure events detected. It contains a user IP address, username, user email, device type, and more.

UserID	User	Email	Event Name	IP Address	User Type	Device Type
4c1681bf-2b47-4901-a598- ad8d014690a9	Jim	jim45@contoso.edu	User_FailedLogIn	10.103.75.190	User	iOS
81d0de2b-35e9-45dd-a93c- ad94011a2f72	Mark Robie	MarkRobie@contoso.edu	User_FailedLogIn	110.25.148.38	Owner	Chrome
81d0de2b-35e9-45dd-a93c- ad94011a2f72	Mark Robie	MarkRobie@contoso.edu	User_FailedLogIn	110.25.151.2	Owner	Chrome



 Bitwarden PM – User Login Success Report: This report provides a detailed summary of the user login success events. It contains a user IP address, username, user email, device type, and more.

User	UserID	Email	IP Address	User Type	Device Type
Mark Robie	4c1681bf-2b47-4901-a598- ad8d014690a9	jim45@contoso.edu	10.113.75.190	User	Chrome Extension
Mark Robie	4c1681bf-2b47-4901-a598- ad8d014690a9	MarkRobie@Contoso.edu	10.113.75.190	User	iOS
Jim	08b3530d-e4e2-49c4-be3c- ad920131bfa2	jim45@contoso.edu	110.25.150.25	Owner	Chrome

• **Bitwarden PM – Cipher Events Report:** This report provides a detailed summary of the Cipher events. It contains a Cipher ID, the user who triggered the event, user email, device type, event name, and more.

UserID	Email	Event Name	IP Address	Item ID	User	Device Type	User Type
4c1681bf-2b47-4901-a598- ad8d014690a9	jim454@contoso.edu	Cipher_ClientViewed	114.25.151.13	7d4811c4-9492-4738-83ee- ad8d01483329	Jim	Chrome Extension	User
4c1681bf-2b47-4901-a598- ad8d014690a9	jim454@contoso.edu	Cipher_ClientAutofilled	114.25.151.13	7d4811c4-9492-4738-83ee- ad8d01483329	Jim	Chrome Extension	User
4c1681bf-2b47-4901-a598- ad8d014690a9	jim454@contoso.edu	Cipher_ClientToggledPasswordVisible	r 114.25.151.13	064f7163-c39b-459b-9e4b- adba011095c3	Jim	Chrome Extension	User

• **Bitwarden PM - Group and Collection Management Report:** This report provides a detailed summary of the group and collection management events. It contains an event name, group ID/collection ID, a user who triggered the event, and more.

UserID	Collection ID	Email	Event Name	IP Address	User	Device Type	User Type
08b3530d-e4e2-49c4-be3c- ad920131bfa2	c98dd2ca-6648-41fc-8a34- ad92013247a5	jim45@contoso.edu	Collection_Deleted	114.25.150.25	Jim	Chrome	Owner
08b3530d-e4e2-49c4-be3c- ad920131bfa2	dcd9ca9e-e05d-4038-a850- ad9400caf983	jim45@contoso.edu	Collection_Created	114.25.150.25	Jim	Chrome	Owner
08b3530d-e4e2-49c4-be3c- ad920131bfa2		jim45@contoso.edu	Group_Created	114.25.150.25	Jim	Chrome	Owner

 Bitwarden PM – User Events Report: This report provides a detailed summary of events performed by users to manage their accounts. It contains an event type, username, user email, device type, and more.



UserID	Email	Event Name	IP Address	User	Device Type	User Type
08b3530d-e4e2-49c4-be3c- ad920131bfa2	jim45@contoso.edu	User_ChangedPassword	10.25.150.25	Jim	Chrome	Owner
08b3530d-e4e2-49c4-be3c- ad920131bfa2	jim45@contoso.edu	User_Updated/Enabled2fa	75.10.202.158	Jim	Chrome	Owner
08b3530d-e4e2-49c4-be3c- ad920131bfa2	jim45@contoso.edu	User_ChangedPassword	10.25.150.25	Jim	Chrome	Owner

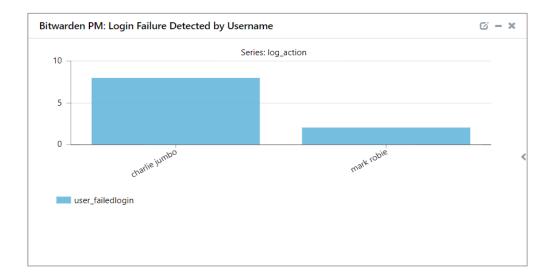
• **Bitwarden PM – Organization Events Report:** This report provides a detailed summary of the organization's management events. It contains an event type, username, user email, device type, and more.

UserID	Email	Event Name	IP Address	User	User Type
08b3530d-e4e2-49c4-be3c- ad920131bfa2	jim45@contoso.edu	OrganizationUser_Updated		Jim	Owner
08b3530d-e4e2-49c4-be3c- ad920131bfa2	jim45@contoso.edu	Organization_Updated	10.25.148.38	Jim	Owner
08b3530d-e4e2-49c4-be3c- ad920131bfa2	jim45@contoso.edu	OrganizationUser_Removed		Jim	Owner

 Bitwarden PM – Provider User and Organization Events Report: This report provides a detailed summary of the provider users and provider organization's management events. It contains an event type, username, user email, device type, and more.

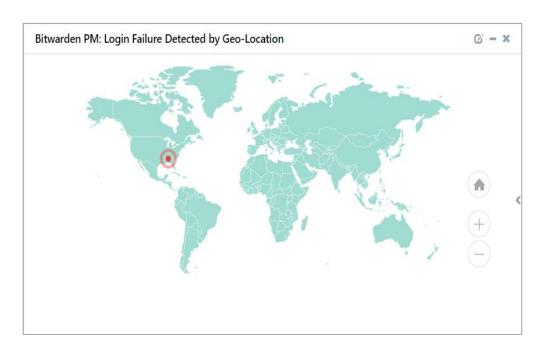
4.4 Dashboards

Bitwarden PM: Login Failure Detected by the Username

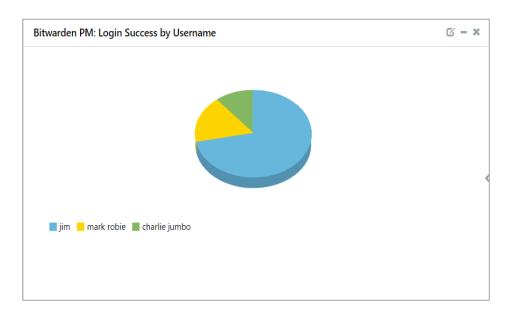




Bitwarden PM: Login Failure Detected by the Geo-Location



Bitwarden PM: Login Success by the Username

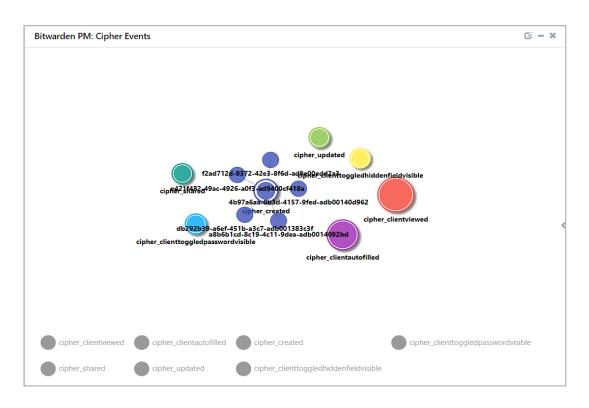




Bitwarden PM: Login Success by Geo-Location

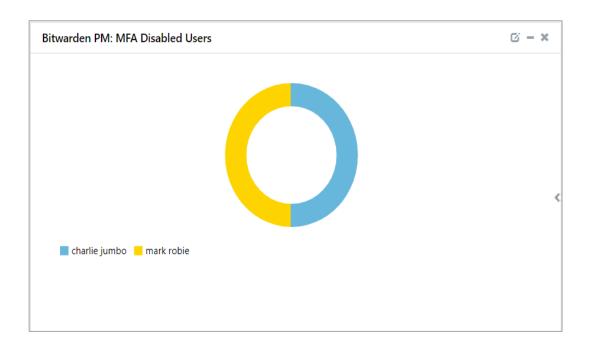


Bitwarden PM: Cipher Events

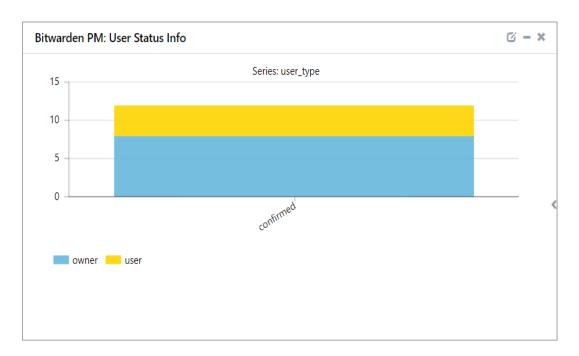




Bitwarden PM: MFA Disabled Users

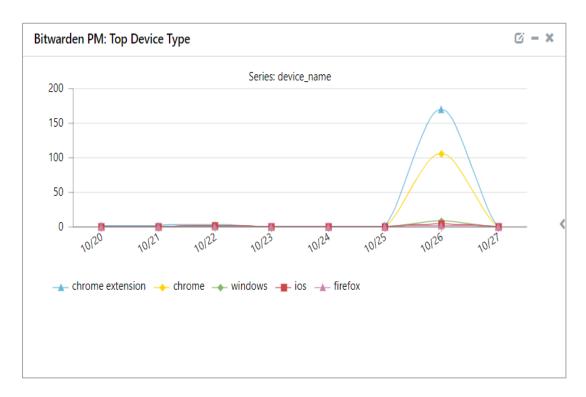


Bitwarden PM: User Status Information

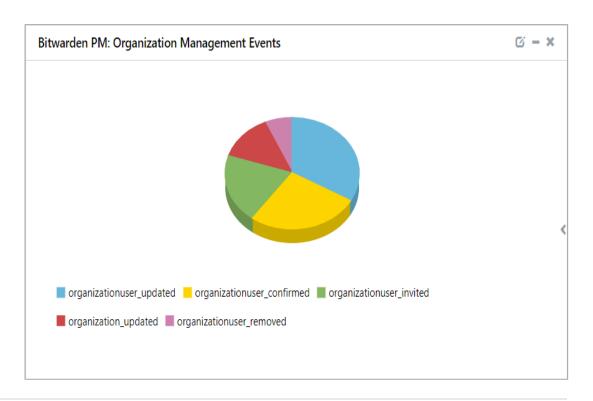




Bitwarden PM: Top Device Type

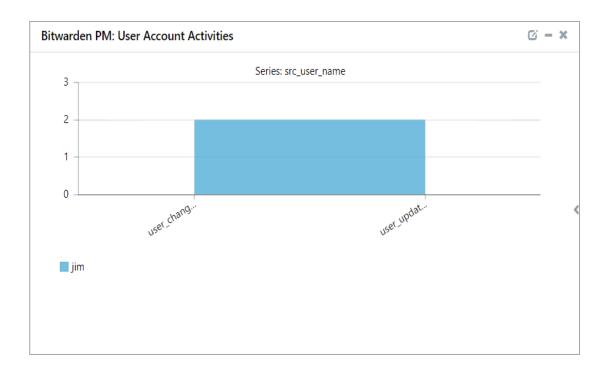


Bitwarden PM: Organization Management Events

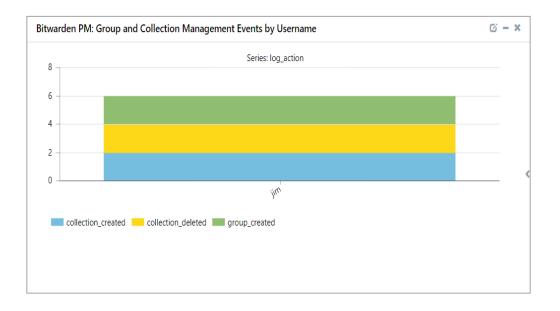




Bitwarden PM: User Account Activities



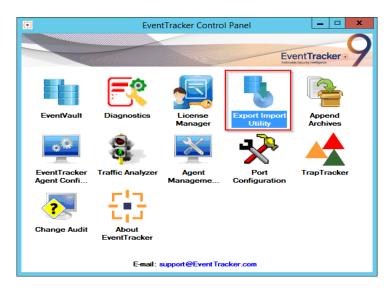
Bitwarden PM: Group and Collection Management Events by the Username





5. Importing Bitwarden Password Manager Knowledge Pack into EventTracker

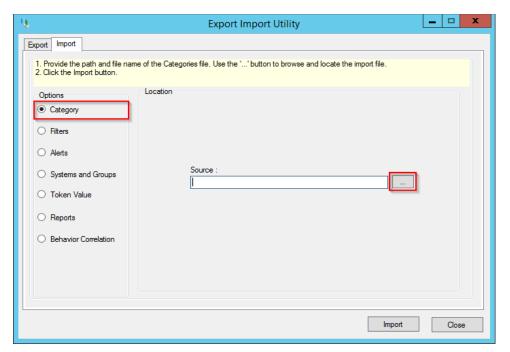
- 1. Launch the EventTracker Control Panel.
- 2. Double click **Export Import Utility**.



3. Click the Import tab.

5.1 Categories

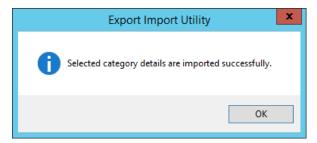
1. Click the **Category** option, and then click the Browse button.





- 2. Locate the Categories_Bitwarden PM.iscat file, and then click the Open button.
- 3. To import the categories, click the **Import** button.

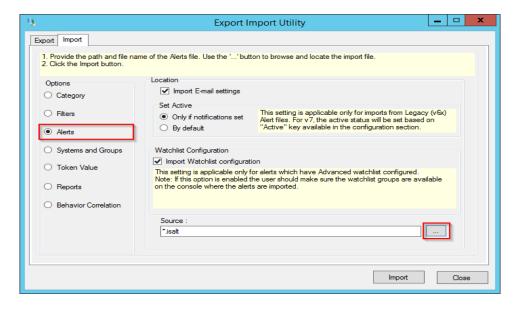
EventTracker displays a success message.



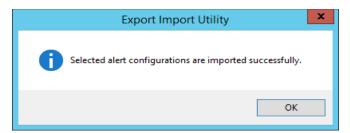
4. Click **OK**, and then click the **Close** button.

5.2 Alerts

1. Click the **Alert** option, and then click the **Browse** button.



- 2. Locate the **Alerts_Bitwarden PM.isalt** file, and then click the **Open** button.
- To import the alerts, click the **Import** button. EventTracker displays a success message.

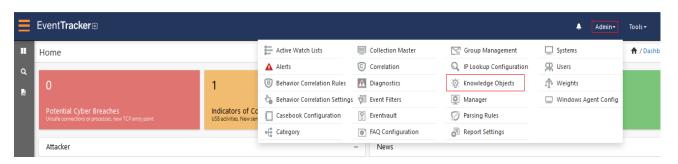




4. Click the **OK** button, and then click the **Close** button.

5.3 Knowledge Objects

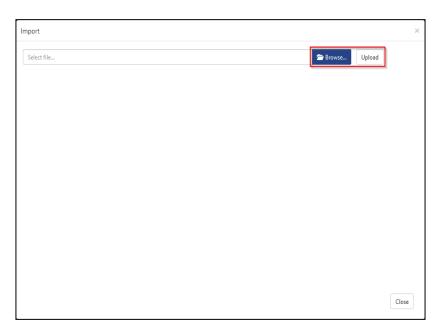
1. Click the **Knowledge Objects** under the **Admin** option on the EventTracker Manager page.



2. Click the **Import** button as highlighted in the below image:

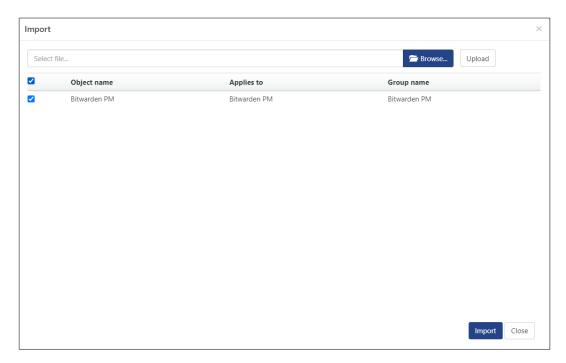


3. Click the Browse button.





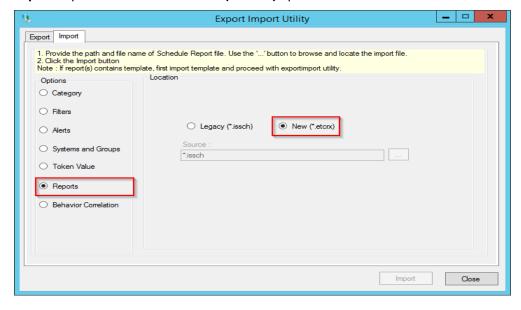
- 4. Locate the file named KO_Bitwarden PM.etko.
- 5. Select the check box and then click the **Import** option.



6. Knowledge Objects (KO) are now imported successfully.

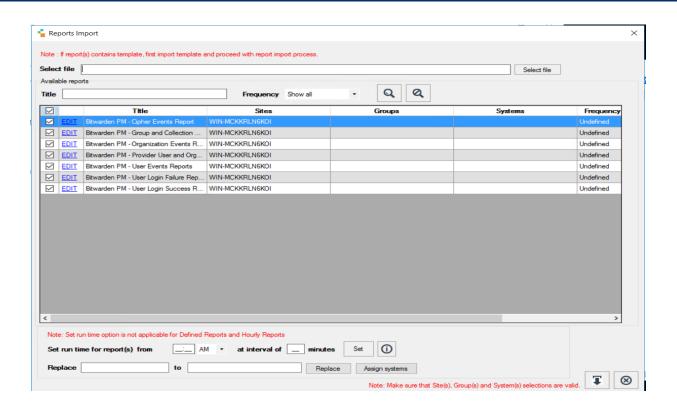
5.4 Reports

1. Click the Reports option and select the New (*.etcrx) option.

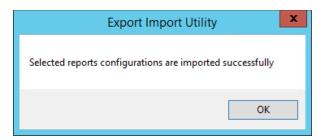


2. Locate the file named **Reports_Bitwarden PM.etcrx** and select all the check boxes.





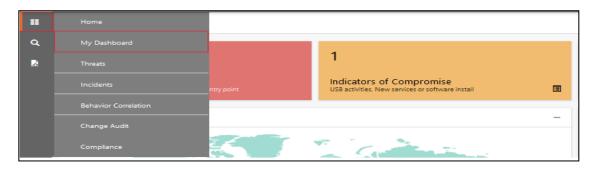
3. Click the **Import** button to import the report. EventTracker displays a success message.



5.5 Dashboards

NOTE: Below steps given are specific to EventTracker 9 and later.

1. Open the **EventTracker** in a browser and log on.

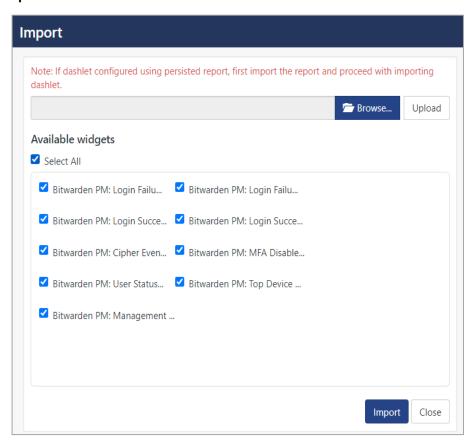




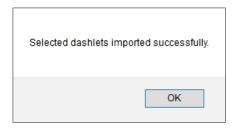
- 2. Navigate to the My Dashboard option as shown above.
- 3. Click the **Import** button as shown below.



- 4. Import the dashboard file **Dashboards_Bitwarden PM.etwd** and select the **Select All** checkbox.
- 5. Click the **Import** as shown below.

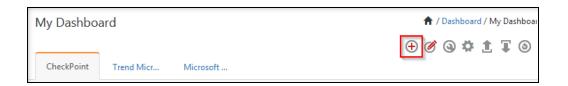


Import is now completed successfully.

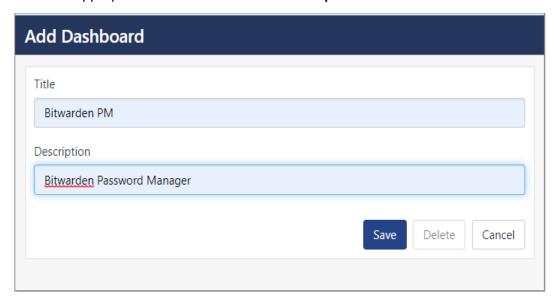


6. In the My Dashboard page select ⁽⁺⁾ to add the dashboard.

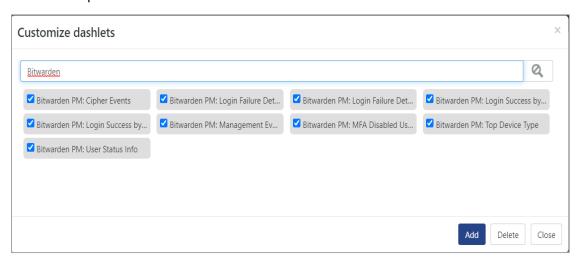




7. Choose the appropriate name for the **Title** and **Description**. Click **Save**.



- 8. In the My Dashboard page select to add dashlets.
- 9. Select the imported dashlets and click Add.

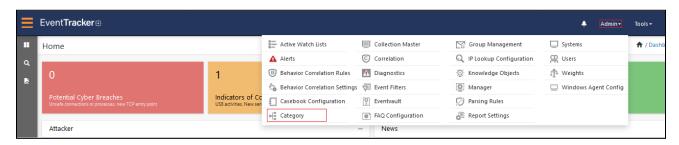




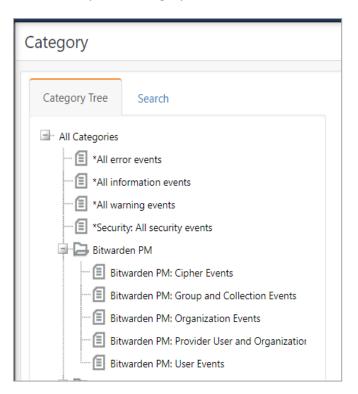
6. Verifying Bitwarden Password Manager Knowledge Pack in EventTracker

6.1 Categories

- 1. Log on to **EventTracker**.
- 2. Click the **Admin** dropdown, and then click **Category**.



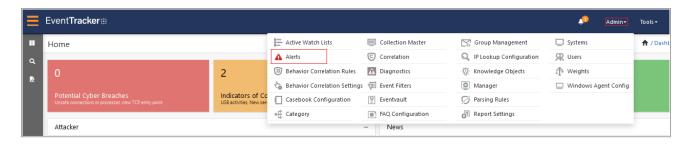
3. In the **Category Tree** to view the imported category, scroll down and expand the **Bitwarden PM** group folder to view the imported category.



6.2 Alerts

- 1. Log on to EventTracker.
- 2. Click the Admin menu, and then click Alerts.





3. In the **Search** box, type **Bitwarden PM**, and then click the **Go** button. The Alert Management page will display an imported alert.



4. To activate the imported alert, toggle the **Active** switch.

EventTracker displays a message box.



5. Click **OK**, and then click the **Activate Now** button.

NOTE: Please specify the appropriate **system** in **alert configuration** for better performance.

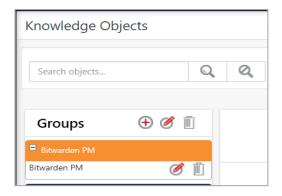
6.3 Knowledge Objects

1. In the **EventTracker** web interface, click the **Admin** dropdown, and then select **Knowledge Objects.**



2. In the Knowledge Object tree, expand the **Bitwarden PM** folder to view the imported Knowledge Object.

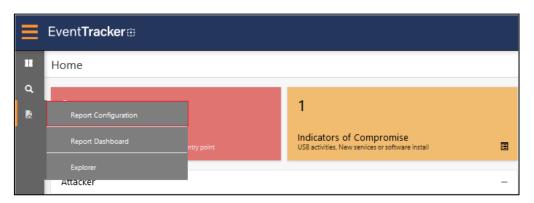




3. Click Activate Now to apply imported Knowledge Objects.

6.4 Reports

1. In the **EventTracker** web interface, click the **Reports** menu, and then select **Report Configuration**.



- 2. In the **Reports Configuration** pane, select the **Defined** option.
- 3. Click the **Bitwarden PM** group folder to view the imported reports.



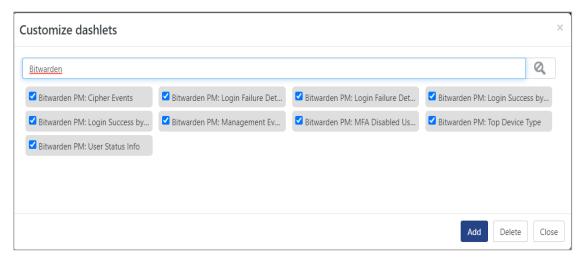


6.5 Dashboards

1. In the EventTracker web interface, click the **Home** Button and select **My Dashboard**.



- 2. In the My Dashboard page select (a) to add dashlets.
- 3. Search **Bitwarden**, you can see the imported dashlets.





About Netsurion

Flexibility and security within the IT environment are two of the most important factors driving business today. Netsurion's cybersecurity platforms enable companies to deliver on both. Netsurion's approach of combining purpose-built technology and an ISO-certified security operations center gives customers the ultimate flexibility to adapt and grow, all while maintaining a secure environment.

Netsurion's <u>EventTracker</u> cyber threat protection platform provides SIEM, endpoint protection, vulnerability scanning, intrusion detection and more; all delivered as a managed or co-managed service.

Netsurion's <u>BranchSDO</u> delivers purpose-built technology with optional levels of managed services to multilocation businesses that optimize network security, agility, resilience, and compliance for branch locations. Whether you need technology with a guiding hand or a complete outsourcing solution, Netsurion has the model to help drive your business forward. To learn more visit <u>netsurion.com</u> or follow us on <u>Twitter</u> or <u>LinkedIn</u>. Netsurion is #23 among <u>MSSP Alert's 2021 Top 250 MSSPs</u>.

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EventTracker Enterprise for MSP's SOC: 877-333-1433 (Option 3)

EventTracker Essentials SOC: 877-333-1433 (Option 4) EventTracker Software Support: 877-333-1433 (Option 5)

https://www.netsurion.com/eventtracker-support