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How to-Configure Accellion SFT to forward logs to EventTracker

EventTracker v9.x and above

Abstract

This guide provides instructions to configure Accellion SFT to send its log to EventTracker.

Scope

The configurations detailed in this guide are consistent with EventTracker version v9.x or above and **Accellion SFT**

Audience

Administrators who are assigned the task to monitor Accellion SFT events using EventTracker.

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1. Overview

Accellion SFT (kiteworks) provides enterprise users, a powerful and secure access to the content.
With an integrated environment, users can work seamlessly on different platforms ranging from desktop, tablet to smartphone—an environment where employees are always connected.

EventTracker helps to monitor events from **Accellion SFT**. Its dashboard, alerts and reports will help you to track login activities, login failure, file and folder activities and configuration changes to keep you informed about the systems and its activities. It will trigger alert whenever any login fails, and if any file/folders are deleted.

2. Prerequisites

- Admin privileges for **Accellion SFT** and should be installed.
- **EventTracker agent** should be installed in the system.

3. Integrating Accellion SFT with EventTracker

3.1 Integration can be performed via syslog configuration

Follow the below steps to configure syslog.

1. Login to your Accellion Kiteworks Web UI with an admin account. (https://<hostname>/admin)
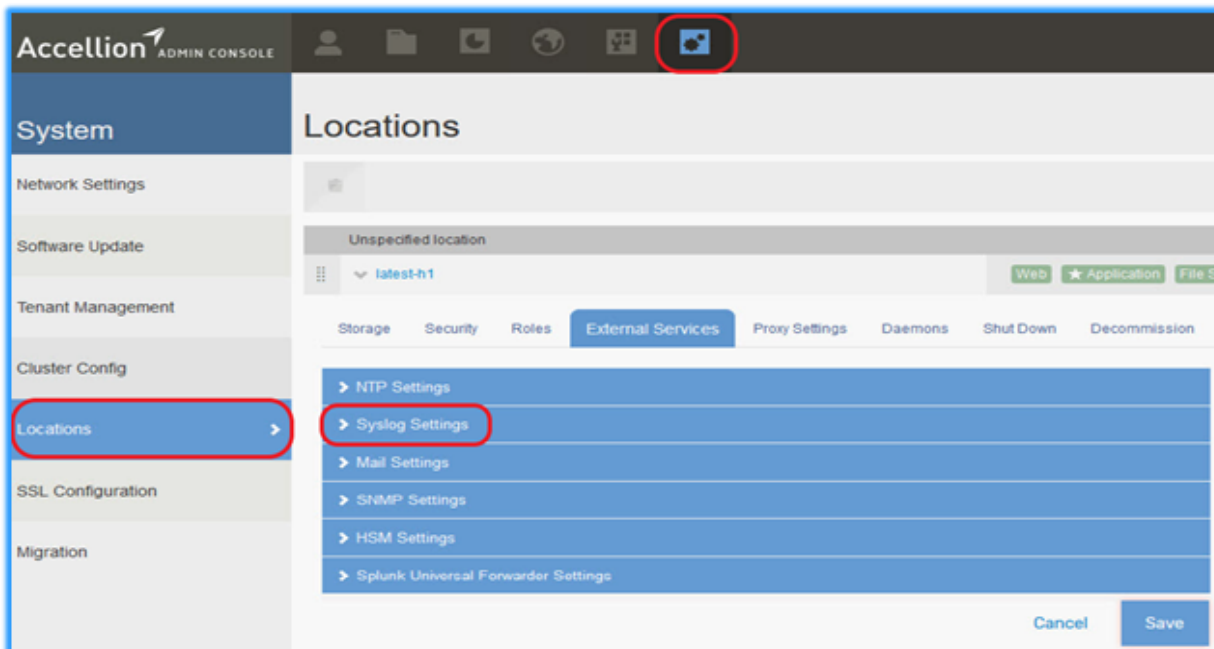2. Navigate to System > Locations > Syslog Settings.

Figure 1

3. Enter the host name or IP Address of the EventTracker Manager.
4. Select the Protocol and Port. (Protocol – UDP & Port - 514)
5. In Format option, choose "Single line with comma separated".
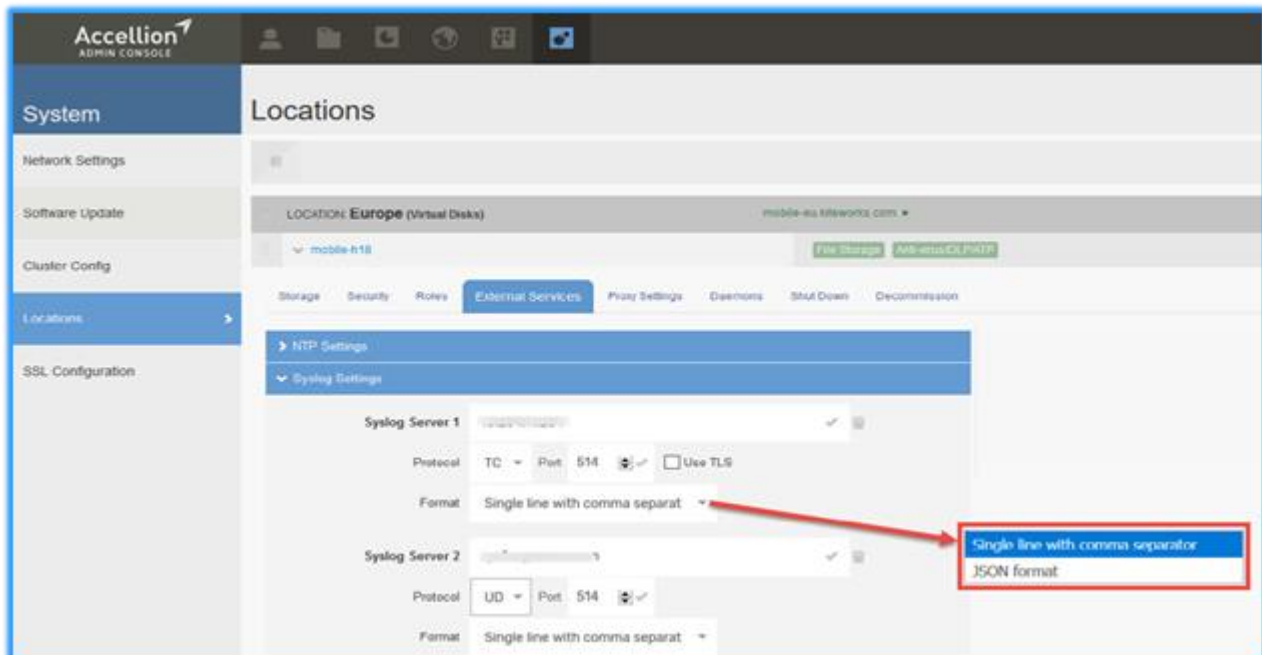

Figure 2

6. Check the Apply the same "Syslog Settings" to all hosts option to apply these settings to the entire cluster before saving.