

Integrate Riverbed SteelHead

EventTracker v8.x and above

Abstract

This guide provides instructions to configure a **Riverbed SteelHead** to send its syslog to EventTracker Enterprise

Scope

The configurations detailed in this guide are consistent with EventTracker Enterprise version v8.x or above and Riverbed SteelHead CX series.

Audience

Administrators, who are assigned the task to monitor Riverbed SteelHead events using EventTracker.

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Overview

The Riverbed SteelHead CX/GX solution accelerates the performance of all applications including on-premise, cloud, and software-as-a-service (SaaS) across the hybrid WAN for organizations.

EventTracker helps to monitor events from Riverbed SteelHead. It's knowledge object and flex reports will help you to analyze critical activities and to monitor login events.

Prerequisites

- EventTracker v8.x or above should be installed.
- Riverbed SteelHead CX should be configured for forwarding logs.
- Please add exception for port 514 in firewall if exists in between Riverbed SteelHead CX and EventTracker Manager.

Integration of Riverbed SteelHead with EventTracker manager

Configuring Log Delivery

To configure a Riverbed SteelHead to forward logs to a syslog server,

- 1. Log on to the Riverbed Steelhead Management Console.
- 2. From Web GUI choose Administration.
- 3. Select **System Settings** and **Logging** to display the Logging page.
- 4. Under the **Remote Log Servers** section.
- 5. Click Add a New Log Server.
- 6. For Server IP, type in the IP address of the EventTracker Manager.
- 7. For **Minimum Severity**, choose info.
- 8. Click Add.
- 9. Click **Save to Disk** to save your settings permanently.



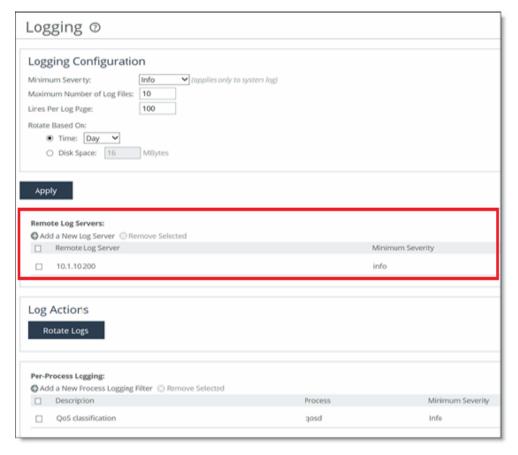


Figure 1

EventTracker Knowledge Pack

Once logs are received by EventTracker manager, knowledge packs can be configured into EventTracker.

The following Knowledge Packs are available in EventTracker Enterprise to support Riverbed SteelHead.

Flex Reports

Riverbed SteelHead - Login Activities - This report gives information about user login activities.

				OF 415 1 1 1
LogTime	Computer	Username	Action	Client IP Address
02/13/2018 05:18:41 PM	RIVERBED	admin	launched	10.18.31.63
43144.72135	RIVERBED	admin	launched	10.18.31.65
02/13/2018 05:18:46 PM	RIVERBED	admin	launched	10 18 31 63

Figure 2



☐ 2/13/2018 5:16:23 PM	3333	NTPLDTBLR38 / riverb	N/A	N/A	syslog	
Event Type: Information Log Type: Application Category Id: 0			•		user admin and rbm admin [web.NOTICE]	: web: user admin logged in from

Figure 3

• Riverbed SteelHead - Command Executed - This report gives information about commands executed by

LogTime	Computer	Username	Executed Command
02/13/2018 05:18:41 PM	RIVERBED	admin	scp -f /config/db/lanai-fps
43144.72131	RIVERBED	admin	enable
02/13/2018 05:18:41 PM	RIVERBED	admin	loggig test
43144.72131	RIVERBED	admin	scp -f /config/db/lanai-fps
02/13/2018 05:18:41 PM	RIVERBED	admin	enable 15
users.			

Figure 4

Sample logs:

☐ LOG TIME	EVENT ID	SITE / COMPUTER	USER	DOMAIN	SOURCE	
☐ 2/13/2018 5:16:23 PM	3333	NTPLDTBLR38 / riverb	N/A	N/A	syslog	•
Event Type: Information Log Type: Application Category Id: 0	Descripti cli[295	on: 57]: [cli.INFO]: user admin: Executi	ng remote comman	d: scp -f /config/db/lanai-	fps	

Figure 5

• **Riverbed SteelHead - Suspicious IP Activity -** This report gives information about IP addresses which were added or removed from white list, gray list.

LogTime	Computer	Source IP Address	Action	List Type
03/14/2018 12:33:31 PM	RIVERBED_STEELHEAD	192.55.54.53	removing	white list
03/14/2018 12:33:31 PM	RIVERBED_STEELHEAD	192.55.54.53	removing	white list
03/14/2018 12:33:39 PM	RIVERBED_STEELHEAD	192.55.54.53	removing	white list
03/14/2018 12:33:39 PM	RIVERBED_STEELHEAD	192.55.54.53	removing	white list

Figure 6



☐ LOG TIME	EVENT ID	SITE / COMPUTER	USER	DOMAIN	SOURCE		
☐ 2/13/2018 5:16:23 PM	3333	NTPLDTBLR38 / <u>riverb</u>	N/A	N/A	syslog		^
Event Type: Information Log Type: Warning Category Id: 0				, , ,	5): Peer 198.1.1.1 is currently trusted in th list entry.	e white list, but it is now	

Figure 7

• **Riverbed SteelHead - Blacklist IP Activity -** This report gives information about IP addresses which were added to Black List.

LogTime	Computer	Source IP Address	Source Port	Destination IP Address	Destination Port	Action	Reason
03/14/2018 12:33:31 PM	RIVERBED_STEELHEAD	192.168.27.10	50755	192.168.10.21	445	black list	Unable to decode authblob.
03/14/2018 12:33:31 PM	RIVERBED_STEELHEAD	192.168.10.21	57444	192.168.26.140	139	black list	Unknown reason. Status code: ERROR_SMBSIGNX_ACCESS_DENIED (0xc0000022)
03/14/2018 12:33:31 PM	RIVERBED_STEELHEAD	192.168.225.212	62844	192.168.190.5	445	black list	Generic user authentication error.
03/14/2018 12:33:31 PM	RIVERBED_STEELHEAD	192.168.25.9	55093	192.168.10.21	139	blacklisted	by SMB2 blade, shutting down the signing blade
03/14/2018 12:33:31 PM	RIVERBED_STEELHEAD	192.168.229.208	53688	192.168.27.16	445	black list	User in different domain.
03/14/2018 12:33:38 PM	RIVERBED_STEELHEAD	192.168.25.9	55093	192.168.10.21	139	blacklisted	by SMB2 blade, shutting down the signing blade

Figure 8

Sample logs:

- LOG TIME	EVENT ID	SITE / COMPUTER	USER	DOMAIN	SOURCE	
☐ 2/13/2018 5:16:23 PM	3333	NTPLDTBLR38 / riverb	N/A	N/A	systog	^
Event Type: Information Log Type: Application Category Id: 0				173]: [smbmux_cfe.NO	TICE] 89065360 {198.1.1.1:34742 198.1.1.1:44	15} SMB2 parser not

Figure 9

• **Riverbed SteelHead - Authentication Failure -** This report gives information about user's authentication failure.

LogTime	Computer	Client User Name	Source IP Address	Source Port	Destination IP Address	Destination Port	Error Code	Reason
03/14/2018 12:33:31 PM	RIVERBED_STEELHEAD	DOMRFW/WSED2NWOSUBEN\$	192.168.229.208	64788	192.168.26.15	445	3221225572	No such user
03/14/2018 12:33:39 PM	RIVERBED_STEELHEAD	DOMRFW/WSED2NWOSUBEN\$	192.168.229.208	64788	192.168.26.15	445	3221225572	No such user
03/14/2018 12:33:42 PM	RIVERBED_STEELHEAD	DOMRFW/WSED2NWOSUBEN\$	192.168.229.208	64788	192.168.26.15	445	3221225572	No such user
03/14/2018 12:33:44 PM	RIVERBED_STEELHEAD	DOMRFW/WSED2NWOSUBEN\$	192.168.229.208	64788	192.168.26.15	445	3221225572	No such user
03/14/2018 12:33:47 PM	RIVERBED_STEELHEAD	DOMRFW/WSED2NWOSUBEN\$	192.168.229.208	64788	192.168.26.15	445	3221225572	No such user
03/14/2018 12:33:49 PM	RIVERBED_STEELHEAD	DOMRFW/WSED2NWOSUBEN\$	192.168.229.208	64788	192.168.26.15	445	3221225572	No such user
				_		_	_	

Figure 10



☐ LOG TIME	EVENT ID	SITE / COMPUTER	USER	DOMAIN	SOURCE	
☐ 2/13/2018 5:16:23 PM	3333	NTPLDTBLR38 / riverb	N/A	N/A	sysiog	^
Event Type: Information Log Type: Warning Category Id: 0	{192.168.	L:48:34 rb-nor3070l Mar 2 11:48	445) NTLM Auth Fai		ithlibs/wb_comm/ntlmauth.WARN] 1350541 W\WSED2NWOSUBEN\$ NT status string: NT_STA	ATUS_NO_SUCH_USER

Figure 11

• Riverbed SteelHead - Traffic Allow Details- This report gives information about allowed traffic.

LogTime	Computer	Source IP Address	Destination IP Address
03/14/2018 12:33:31 PM	RIVERBED_STEELHEAD	192.55.54.53	192.55.54.53
03/14/2018 12:33:39 PM	RIVERBED_STEELHEAD	192.55.54.53	192.55.54.53
03/14/2018 12:33:42 PM	RIVERBED_STEELHEAD	192.55.54.53	192.55.54.53
03/14/2018 12:33:44 PM	RIVERBED_STEELHEAD	192.55.54.53	192.55.54.53
03/14/2018 12:33:46 PM	RIVERBED_STEELHEAD	192.55.54.53	192.55.54.53

Figure 12

Sample logs:

☐ LOG TIME	EVENT ID	SITE / COMPUTER	USER	DOMAIN	SOURCE				
□ 2/13/2018 5:16:23 PM	3333	NTPLDTBLR38 / riverb	N/A	N/A	syslog		^		
Event Type: Information Log Type: Warning Category Id: 0	Description: Mar 02 11:08:12 rb-wccx5070 Mar 2 11:08:12 RB-WCCX5070 kernel: [intercept.WARN] it appears as though probes from 192.168.1.7 to 192.1.1.1 are being filtered. Passing through connections between these two hosts.								

Figure 13

• Riverbed SteelHead - Traffic Deny Details - This report gives information about denied traffic.

LogTime	Computer	Source IP Address	Source Port	Destination IP Address	Destination Port	Reason
03/14/2018 12:33:31 PM	RIVERBED_STEELHEAD	192.168.229.208	61648	192.168.28.92	445	User possibly belongs to a different domain.
03/14/2018 12:33:31 PM	RIVERBED_STEELHEAD	192.168.229.208	64968	192.168.169.6	445	User possibly belongs to a different domain.
03/14/2018 12:33:42 PM	RIVERBED_STEELHEAD	192.168.229.208	61648	192.168.28.92	445	User possibly belongs to a different domain.
03/14/2018 12:33:42 PM	RIVERBED_STEELHEAD	192.168.229.208	64968	192.168.169.6	445	User possibly belongs to a different domain.
03/14/2018 12:33:39 PM	RIVERBED_STEELHEAD	192.168.229.208	61648	192.168.28.92	445	User possibly belongs to a different domain.
03/14/2018 12:33:39 PM	RIVERBED_STEELHEAD	192.168.229.208	64968	192.168.169.6	445	User possibly belongs to a different domain.

Figure 14





Figure 15

Alerts

- Riverbed SteelHead: Blacklist IP Activity This alert will generate when an IP address is added to the blacklist.
- Riverbed SteelHead: Login Activity Detected This alert will generate when a user logs on to the Riverbed SteelHead device through cli or web.
- Riverbed SteelHead: CPU Load High This alert will generate when the CPU usage of a process is constantly high.
- Riverbed SteelHead: Authentication Failure This alert will generate when the user request fails authentication.

Categories

- Riverbed SteelHead: Suspicious IP Activity- This category based report provides information related to IP addresses which were added or removed from white list, gray list.
- Riverbed SteelHead: CPU Load Status This category based report provides information related to the CPU load status details.
- **Riverbed SteelHead: Command Executed** This category based report provides information related to the commands executed by the users.
- **Riverbed SteelHead: User Login Activities** This category based report provides information related to the user login activities.
- **Riverbed SteelHead: Authentication Failure-** This category based report provides information related to the user's authentication failure.
- **Riverbed SteelHead: Blacklist IP Activity-** This category based report provides information related to the IP addresses which were added to Black List.
- **Riverbed SteelHead: Traffic Allow Details-** This category based report provides information related to the traffic allowed details.
- **Riverbed SteelHead: Traffic Deny Details-** This category based report provides information related to the traffic denied details.



Knowledge Objects

- Riverbed SteelHead User Login Activities This knowledge object helps to analyze logs related to user logon details.
- Riverbed SteelHead Command Executed This knowledge object helps to analyze logs related to commands executed by users.
- Riverbed SteelHead CPU Load Status This knowledge object helps to analyze logs related to the CPU load status.
- Riverbed SteelHead Suspicious IP Activity This knowledge object helps to analyze logs related to the IP
 addresses which were added or removed from white list, gray list.
- Riverbed SteelHead Blacklist IP Activity This knowledge object helps to analyze logs related to IP addresses which were added to black list.
- Riverbed SteelHead Authentication Failure This knowledge object helps to analyze logs related to user authentication failure.
- **Riverbed SteelHead Traffic Allow Details** This knowledge object helps to analyze logs related to traffic allow details.
- Riverbed SteelHead Traffic Deny Details This knowledge object helps to analyze logs related to traffic deny details.

Import Riverbed SteelHead knowledge pack into EventTracker

NOTE: Import knowledge pack items in the following sequence:

- Categories
- Alerts
- Token templates
- Knowledge Objects
- Flex Reports
- 1. Launch EventTracker Control Panel.
- 2. Double click **Export Import Utility**.



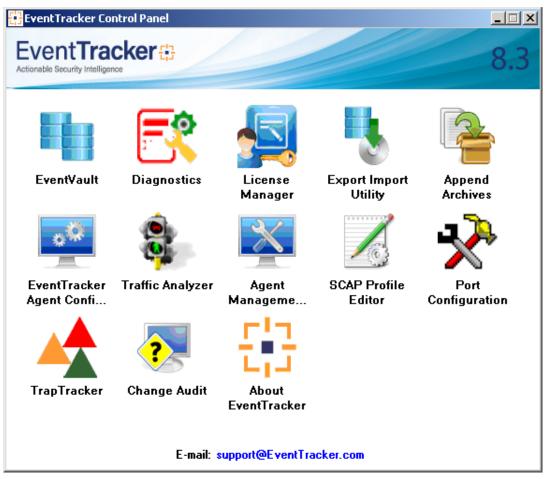


Figure 16

3. Click the **Import** tab.

Category

1. Click **Category** option, and then click the browse button.





Figure 17

- 2. Locate. iscat file, and then click the **Open** button.
- 3. To import categories, click the **Import** button.

EventTracker displays success message.



Figure 18

4. Click **OK**, and then click the **Close** button.

Alerts

1. Click **Alert** option, and then click the browse button.



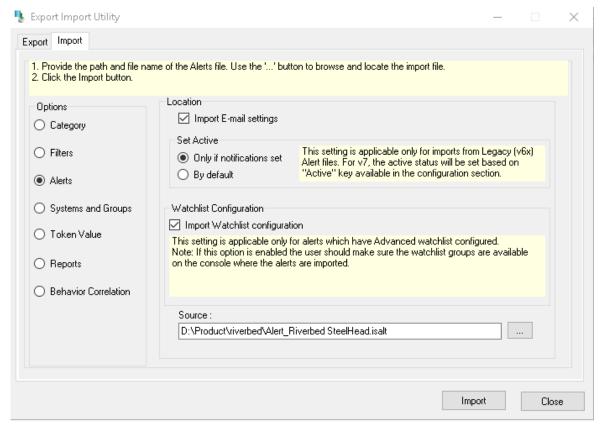


Figure 19

- 2. Locate Alert_Riverbed SteelHead.isalt file, and then click the Open button.
- 3. To import alerts, click the **Import** button.

Token Templates

- 1. Click Parsing rules under Admin option in the EventTracker manager page.
- 2. Move to **Template** and click on import configuration I icon on the top right corner.
- 3. In the popup window browse the file named TokenTemplate_Riverbed SteelHead.ettd.
- 4. Now select all the check box and then click on \$\Bar{\Pi}\$ Import option.



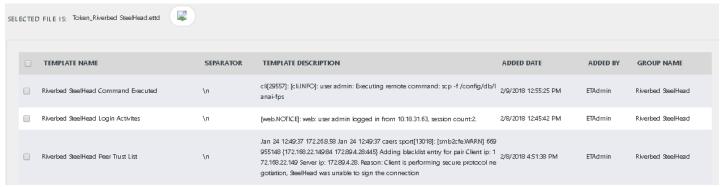


Figure 20

Knowledge Objects

- 1. Click Knowledge objects under Admin option in the EventTracker manager page.
- 2. Locate the file named KO_Riverbed SteelHead.etko.

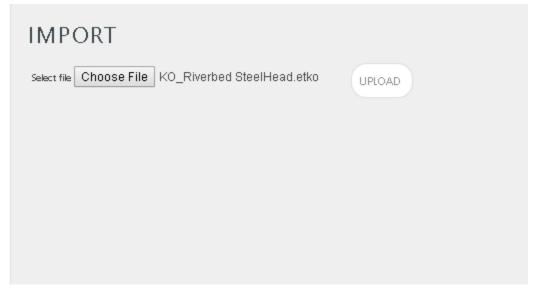


Figure 21

3. Now select all the check box and then click on \$\Bar{\Bar}\$ 'Import' option.





Figure 22

4. Knowledge objects are now imported successfully.

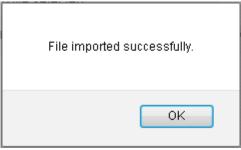


Figure 23

Flex Reports

On EventTracker Control Panel,

1. Click Reports option, and select new(etcrx) from the option.

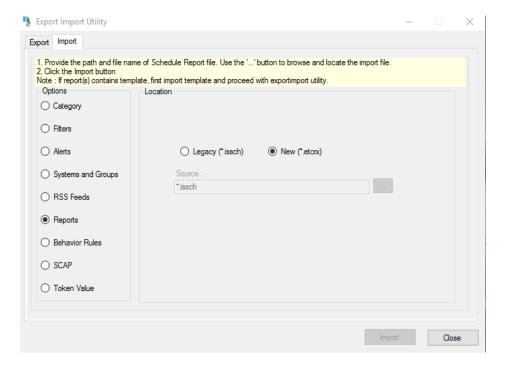


Figure 24



2. Locate the file named FlexReports_ Riverbed SteelHead.etcrx, and select all the check box.

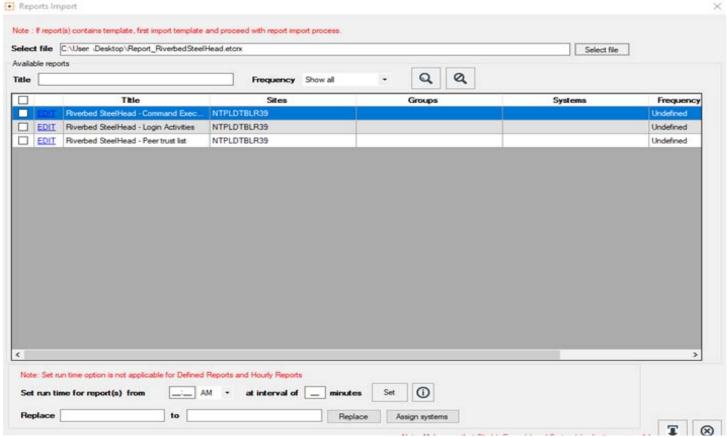


Figure 25

3. Click the **Import** button to import the reports. EventTracker displays success message.

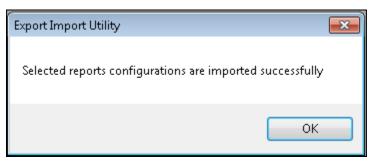


Figure 26



Verify Riverbed SteelHead knowledge pack in EventTracker

Categories

- 1. Logon to EventTracker Enterprise.
- 2. Click Admin dropdown, and then click Categories.
- 3. In **Category Tree** to view imported categories, scroll down and expand Riverbed SteelHead group folder to view the imported categories.

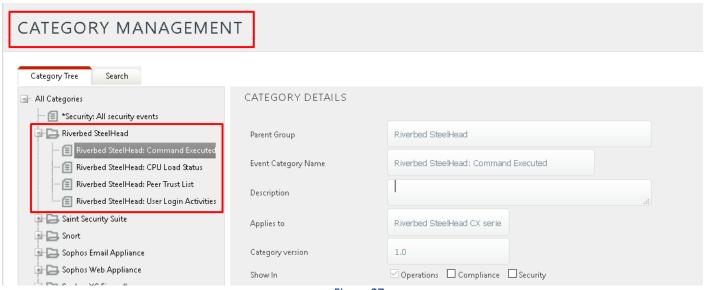


Figure 27

Alerts

- 1. In the EventTracker Enterprise web interface, click the Admin dropdown, and then click Alerts.
- 2. In search box enter Riverbed SteelHead and then click the Search button.

EventTracker displays alert of Riverbed SteelHead.



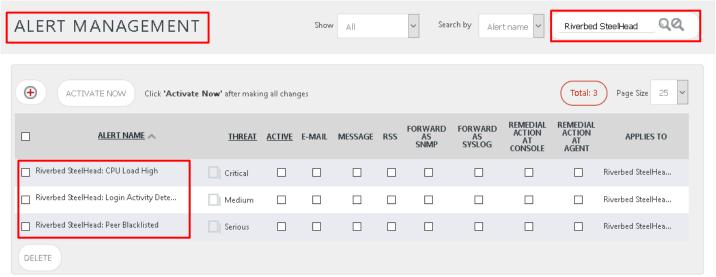


Figure 28

Token Template

- 1. In the EventTracker Enterprise web interface, click the Admin dropdown, and then click Parsing rules.
- 2. On **Template** tab, click on the Riverbed SteelHead group folder to view the imported Templates.

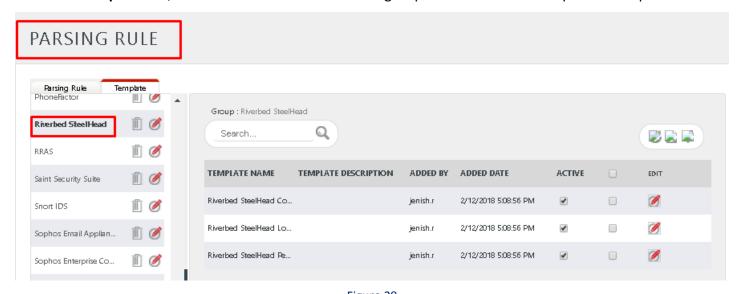


Figure 29

Knowledge Objects

1. In the **EventTracker Enterprise** web interface, click the **Admin** dropdown, and then click **Knowledge Objects.**



2. In the Knowledge Object tree, expand Riverbed SteelHead group folder to view the imported Knowledge objects.

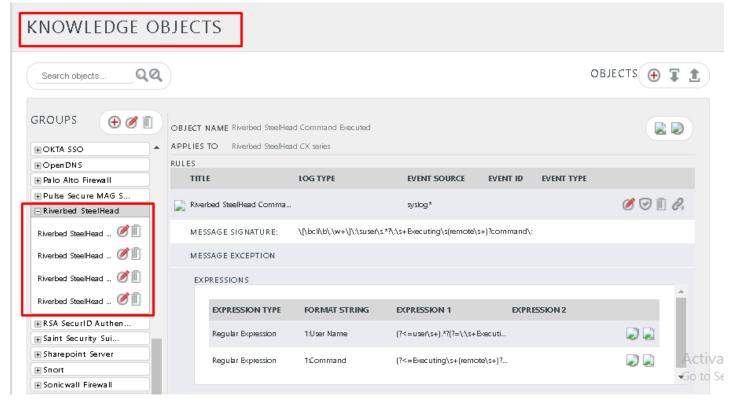


Figure 30

Flex Reports

1. In the **EventTracker Enterprise** web interface, click the **Reports** menu, and then select **Report Configuration**.

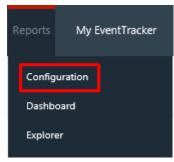


Figure 31

- 2. In **Reports Configuration** pane, select **Defined** option.
- 3. Click on the Riverbed SteelHead group folder to view the imported Riverbed SteelHead reports.



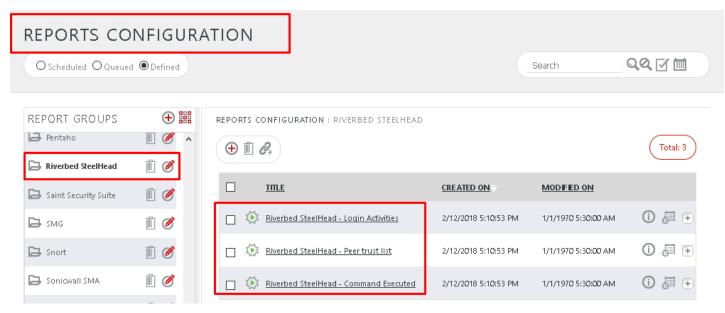


Figure 32

Create Dashlets

1. Open EventTracker Enterprise in browser and logon.

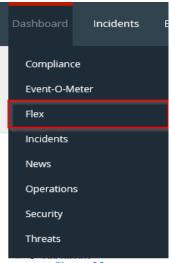


Figure 33

Navigate to Dashboard>Flex. Flex Dashboard pane is shown.



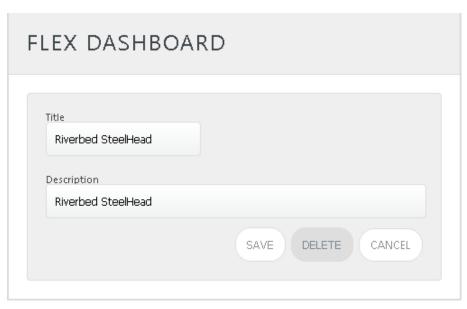


Figure 34

- 3. Fill suitable title and description and click **Save** button.
- 4. Click to configure a new flex dashlet. Widget configuration pane is shown.

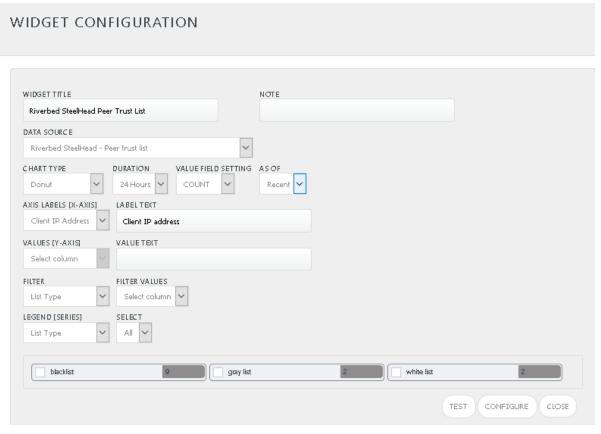


Figure 35



- 5. Locate earlier scheduled report in **Data Source** dropdown.
- 6. Select **Chart Type** from dropdown.
- 7. Select extent of data to be displayed in **Duration** dropdown.
- 8. Select computation type in Value Field Setting dropdown.
- 9. Select evaluation duration in As Of dropdown.
- 10. Select comparable values in **X Axis** with suitable label.
- 11. Select numeric values in Y Axis with suitable label.
- 12. Select comparable sequence in Legend.
- 13. Click **Test** button to evaluate. Evaluated chart is shown.



Figure 36

14. If satisfied, click Configure button.





Figure 37

- 15. Click 'customize' (a) to locate and choose created dashlet.
- 16. Click \oplus to add dashlet to earlier created dashboard.

Sample Flex Dashboards

For below dashboard:

WIDGET TITLE: Riverbed SteelHead Authentication Failure Details **DATA SOURCE:** Riverbed SteelHead Authentication Failure Details

CHART TYPE: Donut

AXIS LABELS [X-AXIS]: Source IP Address

LEGEND[SERIES]: Listype

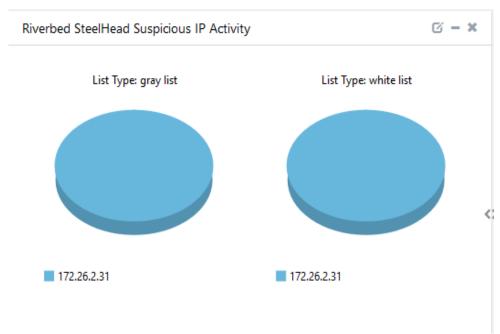


Figure 38



For below dashboard:

WIDGET TITLE: Riverbed SteelHead Suspicious IP Activity **DATA SOURCE:** Riverbed SteelHead Suspicious IP Activity

CHART TYPE: Column

AXIS LABELS [X-AXIS]: Computer Name

LEGEND[SERIES]: Reason

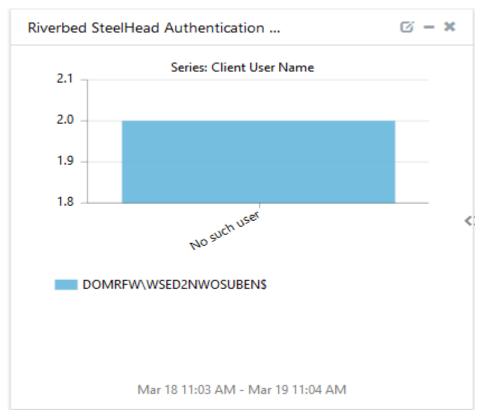


Figure 39

